Modeling Process-Driven and Service-Oriented Architectures Using Patterns and Pattern Primitives

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Abstract

Service-oriented architectures are increasingly used in the context of business processes. However, the proven practices for process-oriented integration of services are not well documented yet. In addition, modeling approaches for the integration of processes and services are neither mature nor do they exactly reflect the proven practices. In this paper, we propose a pattern language for process-oriented integration of services to describe the proven practices. Our main contribution is a modeling concept based on pattern primitives for these patterns. A pattern primitive is a fundamental, precisely specified modeling element that represents a pattern. We present a catalog of pattern primitives that are precisely modeled using OCL constraints and map these primitives to the patterns in the pattern language of process-oriented integration of services. We also present a model validation tool that we have developed to support modeling the process-oriented integration of services, and an industrial case study in which we have applied our results.

1 Introduction

Service-oriented architectures (SOA) are an architectural style in which all functions, or services, are defined using an interface description and have invokable, platform-independent interfaces that are called to perform business processes [7, 3]. The top-level layer of many SOAs is a Service Composition Layer that deals with service-based orchestration, coordination, or business processes [46]. In this paper, we consider architectures in which the Service Composition Layer introduces a process engine. Services realize individual activities in the process (aka process steps, tasks in the process). This kind of architecture is called *process-driven SOA* [19, 46].

Unfortunately, the design principles and proven practices (also referred to using the term "best practices") behind process-driven SOAs have not been well documented so far. Rather, the existing literature and approaches focus on specific technologies. Examples are reference architectures and blueprints [39, 6, 40] or surveys on specific composition techniques [34, 11, 10].

As an architectural style, process-driven SOAs are, however, in no way depending on specific technologies or composition techniques. We and others have proposed software patterns as a way to support the general understanding of the generic and stable aspects of SOA as an architectural style: A survey on SOA patterns can be found in [46]. On top of these patterns, we have described a pattern language that explains proven practices for process-oriented integration of services in a SOA (see [19]). These patterns have been identified and validated using a broad foundation of industrial and open source systems, tools, and case studies (see also [19]).

One important problem, however, remains unsolved by these patterns: A software pattern is described in an informal form and cannot easily be described formally or precisely, e.g., by using a parameterizable, template-style description. Instead, patterns are describing many possible variants of a software solution, which are recognizable by the human software designer as one and the same solution. This poses an important problem for the use of patterns to document and model the proven practices in process-driven SOAs: The pattern instances are hard to trace in the models and implementations. That is, without a good and constantly updated architectural documentation, the uses of patterns, and hence the design considerations they encode, get lost as the software system evolves.

We aim to remedy these issues using the concept of *pattern primitives*. A pattern primitive is a fundamental, precisely specified modeling element in a model that is representing a pattern [45]. We use the term "primitive" because they are fundamental participants of a pattern and also the smallest units of abstraction that makes sense in the domain of the pattern. In this paper, we apply the pattern primitive concept for the precise specification of proven practices of process-driven SOAs.

Our modeling approach for process-driven SOAs relies on the observation that the various flow models in a process-driven SOA – depicting different kinds of flows from long-running business processes to short-running technical processes – are central and interconnect the other relevant models, such as design, architecture, and language-dependent models. In addition, we can generalize from the various kinds of flow models, because they are following similar general modeling concepts, but require diverse extensions specific to the flow model type. Our general approach to apply pattern primitives for process-driven SOAs is to use one kind of precisely specified modeling language for all kinds of flow models that are used in a process-driven SOA. In this paper, we use (a precisely specified sub-set of) UML2 activity diagrams to depict the various refinements of processes in process-driven SOA models, even though our approach in general is not depending on the use of the UML.

This paper is structured as follows. In Section 2 we state the research problem tackled by the approach described in this paper in more detail, and then in Section 3.1 we introduce our general concept to solve this research problem. Our approach is then explained in the following sections in detail. An overview of this approach is presented in Figure 1. First, in Section 3.2 we describe the pattern language for process-driven SOAs. We only give an overview

of the pattern language in this section. For details on the pattern language and the broad foundation of industrial and open source systems, tools, and case studies from which we have identified the patterns, please refer to our earlier work [19, 46]. The main conceptual contribution of this paper follows in the next two sections: In Section 4 we introduce the pattern primitives that we have identified in the pattern language, as well as the UML2 models [32] and OCL constraints [31] for the precise specification of these primitives in a UML profile (see [32]). In Section 5 we explain how the pattern primitives can be used to precisely model the patterns. We have also validated our results in two ways: In Section 6 we present a model-driven tool chain that we have developed to support our approach with model validation. Section 7 discusses an industrial case study that we have conducted to validate our results in a large-scale setting. Finally, Section 8 evaluates our approach in comparison to related work.

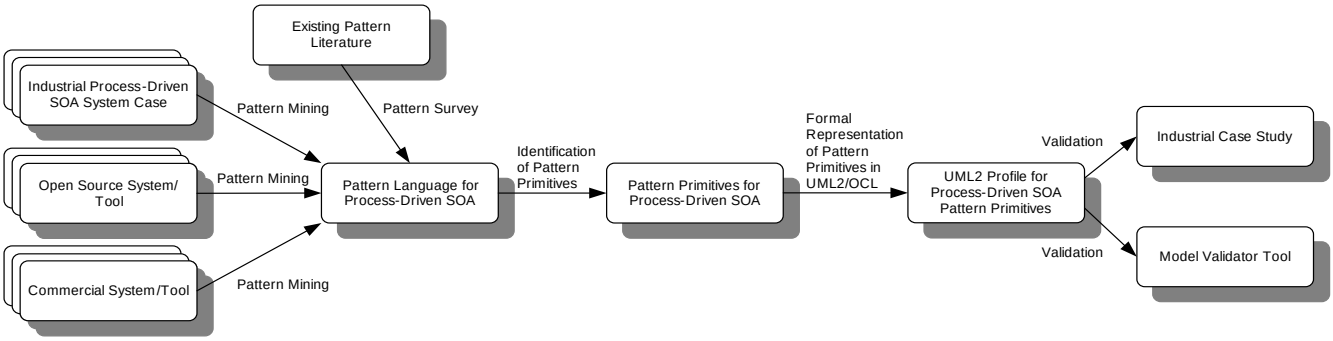

Figure 1. Overview of the approach

2 Problem statement

In this section, we want to explain the problem addressed by this paper more precisely. The very idea of SOAs suggests heterogeneity of technologies and integration across vendor-specific technologies [41]. This goal cannot be reached, when the foundational concepts of a SOA are described using vendor-specific concepts and models, or the SOA is described only in the context of a single composition technique. Hence, the main goal of the work presented in this paper is to develop and validate a novel approach to model process-driven SOAs independently of these implementation details, but in a way that allows our models to be precisely mapped to the details of particular implementations and implementation technologies.

In particular, we aim to address this goal by solving the following five major (sub-)problems which are not yet solved in their entirety by any other scientific or practical approach (see Section 8 for a comparison to this related work):

1. Process-driven SOA is an architectural style, but there is no technology-neutral modeling approach so far that can model all the relevant details of complex process-driven SOAs as they are built in practice.

2. On the one hand, SOAs should be modeled according to proven practices, on the other hand, those proven

practices are only documented informally (i.e., as software patterns) which cannot be used as elements of precisely specified or formal/precise models because of their inherent variability (see Section 3.1).

3. Process-driven SOA models are hard to understand and be kept consistent because many different kinds of models are relevant for a SOA and only loosely interconnected.

4. Design decisions in SOA models are hard to trace and can get violated during later evolution because they are not precisely specified in the models.

5. Model-driven development of process-driven SOAs is not yet well supported because there are no precise modeling approaches and model-driven development tools that are focusing on the domain of process-driven SOA in general.

In this paper, we propose to tackle these problems using a novel concept for the precise specification of pattern primitives that are used to model process-driven SOA patterns. In Section 8 we will summarize how this approach solves each of the problems listed above.

3 Modeling process-driven SOAs using patterns and pattern primitives

3.1 A concept for modeling process-driven SOAs using pattern primitives

Software patterns and pattern languages have gained wide acceptance in the field of software development, because they provide a systematic reuse strategy for design knowledge [35]. Each pattern is a three-part rule, which expresses a relation between a certain context, a problem, and a solution. A pattern language is a collection of patterns that solve the prevalent problems in a particular domain and context, and, as a language of patterns, it specifically focuses on the pattern relationships in this domain and context.

Patterns informally describe many possible variants of one software solution that a human developer or designer can recognize as one and the same solution – mainly because the human developer or designer can think creatively. Just consider the popular Broker architectural pattern [4]. An experienced human developer or designer directly recognizes whether a particular middleware platform follows the Broker pattern or not. This is a great strength of the pattern approach and likely one of the reasons for the popularity of the approach. Patterns provide software developers, designers, and architects with a common language which they can use throughout the design to identify concepts that go beyond the formally recognizable structures in the source code and models (see [14]). Another important aspect is that a pattern does not equal a specific component (or set of components) in the software design. A pattern rather encodes proven practices for particular, recurring design decisions. A pattern language can thus be seen as a language of design decisions that one can follow in a number of possible sequences.

Even though these properties of the pattern approach are highly valuable in the software design process, they also make pattern instances hard to trace in the models and implementations. Consider again the Broker example: it is

almost impossible to precisely encode criteria for identifying *any* existing and future Broker implementation variant. To overcome this problem, we propose to identify precisely specified primitive abstractions that can be found in the patterns.

A software pattern has – per definition – numerous existing known uses in different software systems written by different teams from different organizations. Likewise we require from a pattern primitive that it can be used to model different patterns or different variants of one pattern. In our work we have validated this property by modeling pattern known uses from different existing software systems using the elicited pattern primitive candidates. Only if a pattern primitive can model different pattern known uses from different software systems, it is considered as sufficient and appropriate, and included in our primitives catalog. Just like patterns are viewed by the pattern community as living documents that change over time, for instance, because the technology for implementing the patterns changes and thus new pattern variants or dependencies to other patterns emerge, pattern primitive catalogs must evolve and be adapted, too.

A pattern primitive represents condensed knowledge from multiple sources: In the first place, primitives are identified from the pattern literature. Primitives typically occur as participants of a number of related patterns. In our work, once a primitive candidate had been identified, we have looked up different variants of the pattern in concrete software systems (the known uses of the pattern), such as industrial software systems, open source systems, case studies, etc. Next, we have developed a precise specification of the primitive that is generic enough to cover all patterns and pattern known uses from which the primitive has been identified. Finally, we have applied the primitive to model the patterns and pattern known uses, in order to validate that the found primitive is really a suitable modeling construct for all of them. Only if all these steps had been successful, we have included the primitive in our primitives catalog.

Documenting pattern primitives means to find precisely describable modeling elements that are primitive in the sense that they represent basic units of abstraction in the domain of the pattern. For instance, if the domain is software architecture, basic architectural abstractions like components, connectors, ports, and interfaces are used. An interesting challenge in describing the pattern primitives for the patterns of process-driven SOA is that this area is characterized by the fact that we need to understand various design and architecture concepts, as well as various design and implementation languages, in order to be able to model a process-driven SOA design fully.

The different models that are relevant for a process-driven SOA come together in various kinds of “flow” models. There are flow models for long-running business processes, activity steps in long-running processes, short-running technical processes, and activity steps in short-running technical processes. Even though these flow models have highly different semantic properties, they share the same basic flow abstraction concept, and at the same time they are a kind of glue for all the other models that are involved in a process-driven SOA (such as architecture and design models).

We have specified the primitives as extensions of UML2 metaclasses for each elicited primitive, using the standard UML extension mechanisms: stereotypes, tag definitions, and constraints (see [32]). We have also used the

Object Constraint Language (OCL) to precisely specify the constraints and provide more precise semantics for the primitives. Our approach is in no way depending on the UML, any other modeling language can be chosen as well. However, existing business process modeling notations, such as BPMN, would need to be extended with a precise meta-model to apply our approach.

For the purposes of this paper, we model all kinds of process flows as UML2 activity diagrams. Please note that in both cases, long-running business processes and short-running technical processes, additional information is needed. For instance, to represent long-running business processes properly we must also depict organizational roles, organizational structures, business resources, etc. For short-running technical processes we must add technical details, such as deployment information or technical resources. Sometimes this additional information can be specified using extensions of the activity diagrams (defined using stereotypes, tag definitions, and constraints); in other cases, additional diagram types (such as class or component diagrams, or custom diagram types) are required to express the relevant additional information. In the examples of this paper we omit these details because we want to concentrate on the process/service interaction aspects.

3.2 Overview: Patterns for process-oriented integration of services in a SOA

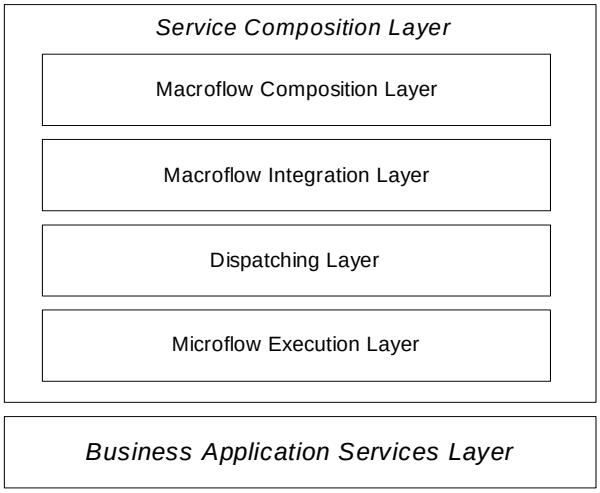

Figure 2. Sub-layers of the Service Composition Layer

In this section, we give an overview of the pattern language for process-oriented integration of services (for details please refer to [19]). The pattern language basically addresses conceptual issues in the Service Composition Layer of a SOA, when following a process-driven approach to services composition. In the Service Composition Layer, we distinguish in our approach:

- Long-running, interruptible process flows which depict the business-oriented process perspective, called below *macroflow*.
- Short-running transactional flows which depict the IT-oriented process perspective, called below *microflow*.

Between these two general flow model layers, an Integration Layer and a Dispatching Layer are introduced to support architectural flexibility and scalability (see Figure 2).

The patterns and pattern relationships for designing a Service Composition Layer are shown in Figure 3. For space reasons, we have concentrated on examples for the pattern primitives and pattern descriptions for a sub-set of this pattern language (these patterns are rendered in grey).

In the pattern language, the pattern MACRO-MICROFLOW sets the scene and lays out the conceptual basis to the overall architecture. The PROCESS-BASED INTEGRATION ARCHITECTURE pattern describes how to design an architecture based on sub-layers for the Service Composition Layer, which is following the MACRO-MICROFLOW conceptual pattern.

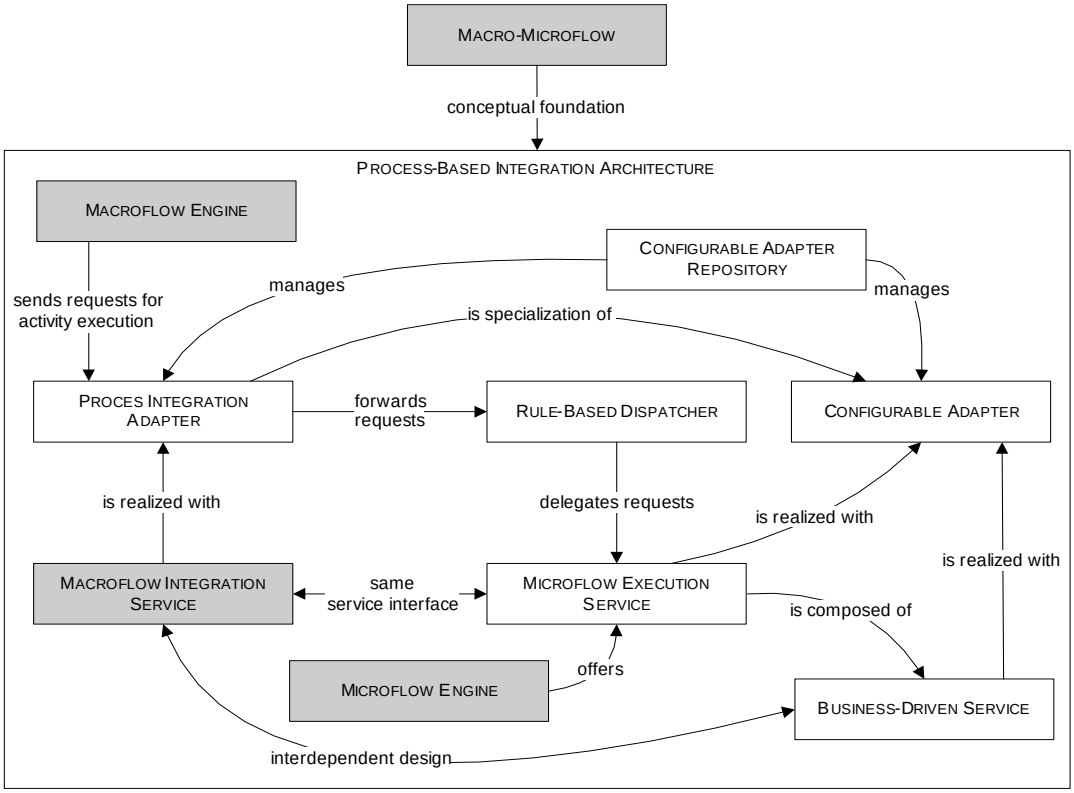

Figure 3. Overview: Pattern language for process-oriented integration of services

The remaining patterns in the pattern language provide detailed guidelines for the design of a PROCESS-BASED INTEGRATION ARCHITECTURE. In Figure 3 they are thus displayed within the boundaries of the PROCESS-BASED INTEGRATION ARCHITECTURE pattern:

- The automatic functions required by macroflow activities from external systems are designed and exposed as dedicated MACROFLOW INTEGRATION SERVICES.
- PROCESS INTEGRATION ADAPTERS connect the specific interface and technology of the process engine to an integrated system.

- A RULE-BASED DISPATCHER picks up the (macroflow) activity execution requests and dynamically decides based on (business) rules, where and when a (macroflow) activity is executed.
- A CONFIGURABLE ADAPTER connects to another system in a way that allows one to easily maintain the connections, considering that interfaces may change over time.
- A CONFIGURABLE ADAPTER REPOSITORY manages CONFIGURABLE ADAPTERS as components, such that they can be modified at runtime without affecting the systems sending requests to the adapters.
- A MICROFLOW EXECUTION SERVICE abstracts the technology specific API of the MICROFLOW ENGINE and encapsulates the functionality of the microflow as a service.
- A MACROFLOW ENGINE allows for configuring business processes by flexibly orchestrating execution of macroflow activities and the related business functions.
- A MICROFLOW ENGINE allows for configuring microflows by flexibly orchestrating execution of microflow activities and the related BUSINESS-DRIVEN SERVICES.
- To define BUSINESS-DRIVEN SERVICES, high-level business goals are mapped to to-be macroflow business process models that fulfill these goals and more fine grained business goals are mapped to activities within these processes.

Figure 4 shows an exemplary configuration of a PROCESS-BASED INTEGRATION ARCHITECTURE, in which multiple macroflow engines execute the macroflows. Process-integration adapters are used to integrate the macroflows with technical aspects. A dispatching layer enables scalability by dispatching onto a number of microflow engines. Business application adapters connect to backends.

4 Pattern primitives in process-driven SOAs

In this section, we present a catalog of pattern primitives identified from the patterns in Figure 3. Table 1 provides an overview of these primitives. In the remainder of this section, for each primitive we provide a short description, modeling problems, known uses in patterns, and a modeling solution in UML2/OCL. Before we present the individual primitives, we briefly explain the extension mechanisms of UML2 and the excerpt of the UML2 meta-model that we have extended (see [32]).

4.1 Extending the UML2 meta-model with macroflow and microflow aspects

The UML standard defines two ways to extend the UML language: an extension of the language meta-model, which means a definition of a new member of the UML family of languages; a profile, which is a set of stereotypes, tag definitions, and constraints that are based on existing UML elements with some extra semantics according to a specific domain.

Primitive Name	Description	Modeling Solution
Process Flow Refinement	A macroflow or microflow is refined using another process flow.	The Activity metaclass is extended with the stereotype ProcessFlowRefinement (see Figure 6), which also introduces tagged values for identifying the refinement.
Process Flow Steps	A macroflow or microflow is refined by a number of sequential steps.	A specialization of the ProcessFlowRefinement stereotype, called ProcessFlowSteps, is introduced (see Figure 6) and constrained to be a sequential flow.
Macroflow Model	A macroflow can be refined by other macroflows or macroflow steps.	Macroflows are modeled by a ProcessFlowRefinement stereotype, called Macroflow, and macroflow steps are modeled as a specialization of ProcessFlowSteps, called MacroflowSteps (see Figure 6).
Microflow Model	A microflow can be refined by other microflows or microflow steps.	The microflow model is modeled analogous to the Macroflow Model primitive: The Microflow and MicroflowSteps stereotypes are introduced (see Figure 6).
Macro-Microflow Refinement	Microflow Models are allowed to refine Macroflow Models.	The Microflow Model primitive is extended: If refinedNodes of a Microflow is not empty, the Microflow is a refinement of a Microflow, a Macroflow, or MacroflowSteps.
Automated Macroflow Steps	Macroflow Steps are designed to run automatically by restricting them to three kinds: process function invocation, process control data access, and process resource access.	Respective stereotypes for the ActivityNode metaclass are introduced: InvokeProcessFunction, AccessControlDataItem, and AccessProcessResource. The stereotypes introduce tagged values for identifying the data item or resource that is accessed (see Figure 7).
Automated Microflow Steps	Microflow Steps are designed to run automatically by restricting them to two kinds: process function invocations and process control data access.	This primitive can be modeled using two stereotypes for the ActivityNode metaclass: InvokeProcessFunction and AccessControlDataItem (see Figure 7).
Synchronous Service Invocation	A service is invoked synchronously.	The SyncServiceInvocation, ReadServiceData, and WriteServiceResult stereotypes extend the ActivityNode metaclass (see Figure 8).
Asynchronous Service Invocation	A service is invoked asynchronously.	The AsyncServiceInvocation and ReadServiceData stereotypes extend the ActivityNode metaclass. An asynchronous service invocation might have no result.
Fire and Forget Invocation	A service is invoked asynchronously with fire and forget semantics.	The stereotype FireAndForgetInvocation specializes the AsyncServiceInvocation stereotype. No result is written for this service.
One Reply Asynchronous Invocation	A service is invoked asynchronously, and exactly one result is coming back.	The OneReplyInvocation stereotype specializes AsyncServiceInvocation. We cannot guarantee that the result comes back in the same Activity, but there must be exactly one result for a OneReplyInvocation.
Multiple Reply Asynchronous Invocation	A service is invoked asynchronously, and multiple results are coming back.	The MultipleReplyInvocation stereotype specializes AsyncServiceInvocation. We cannot guarantee that the results come back in the same Activity, but there must be at least one result reception.
Process Control Data Driven Invocation	A service is invoked using only data from the process control data.	A service invocation is modeled by a refined activity node stereotyped as ProcessControlDataDrivenInvocation. This activity must contain a ServiceInvocation, and ReadServiceDataFromControlData/WriteServiceResultToControlData must be used which specialize AccessProcessControlData.

Table 1. Pattern primitives overview

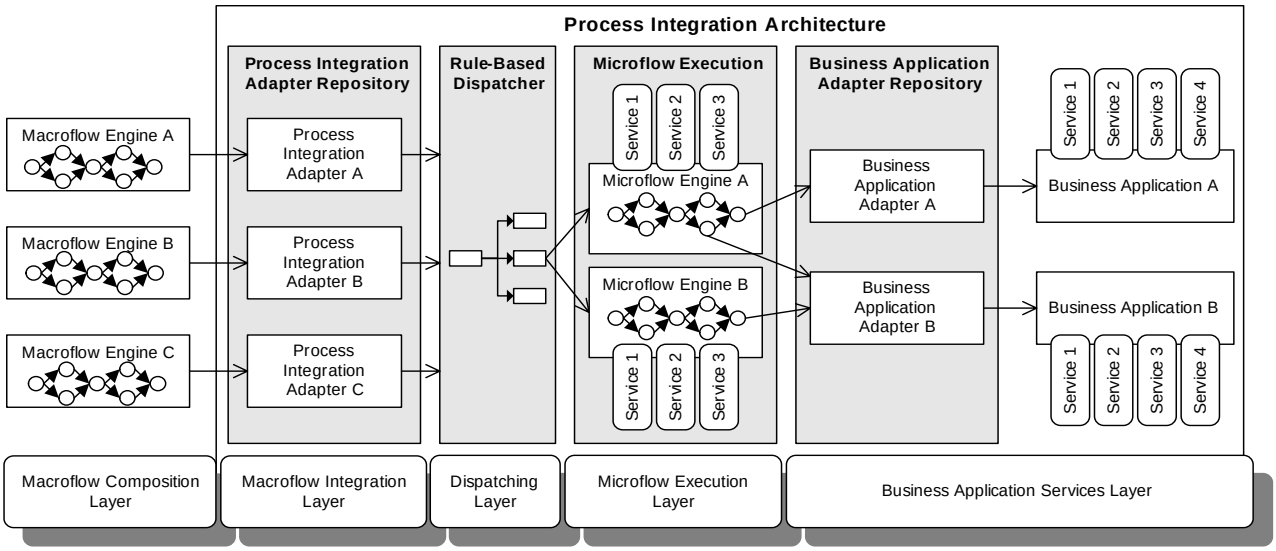

Figure 4. Example configuration of a Process-based Integration Architecture

To model pattern primitives we chose the profile extension mechanism of UML because there are already existing UML metaclasses that are semantically a close match to macroflow and microflow aspects. Thus we can simply extend the semantics of these metaclasses rather than having to define completely new metaclasses. Additionally, a profile is still valid, standard UML. That is, the profile can be used in existing UML tools, instead of having to offer proprietary UML tools which are rarely used in practice. We also use OCL to define the necessary constraints for the defined stereotypes to precisely specify their semantics. OCL constraints are the primary mechanism for traversing UML models and specifying precise semantics on metaclasses and stereotypes.

The primitives presented below especially focus on the macroflow and microflow aspects of the pattern language for process-oriented integration of services. In this context, we model both, macroflow and microflow aspects, using extensions of UML2 activity diagrams.

Figure 5 presents the UML 2.0 metaclasses that we will extend below. The Activity metaclass aggregates all elements of an activity. These are especially: ActivityNodes, which we use to represent process steps, and ActivityEdges, which we use to depict the transitions between the process steps. There are many special ActivityNodes: UML generally distinguishes nodes for object flow and control flow. The control nodes include initial, final, decision, merge, join, and fork nodes.

We categorize the primitives for the macroflow and microflow aspects of the pattern language into three categories:

- *Process Flow Primitives:* Process Flow Refinement, Process Flow Steps, Macroflow Model, Microflow Model, Macro-Microflow Refinement
- *Flow Automation Primitives:* Automated Macroflow Steps, Automated Microflow Steps
- *Service Invocation Primitives:* Synchronous Service Invocation, Asynchronous Service Invocation, Fire and

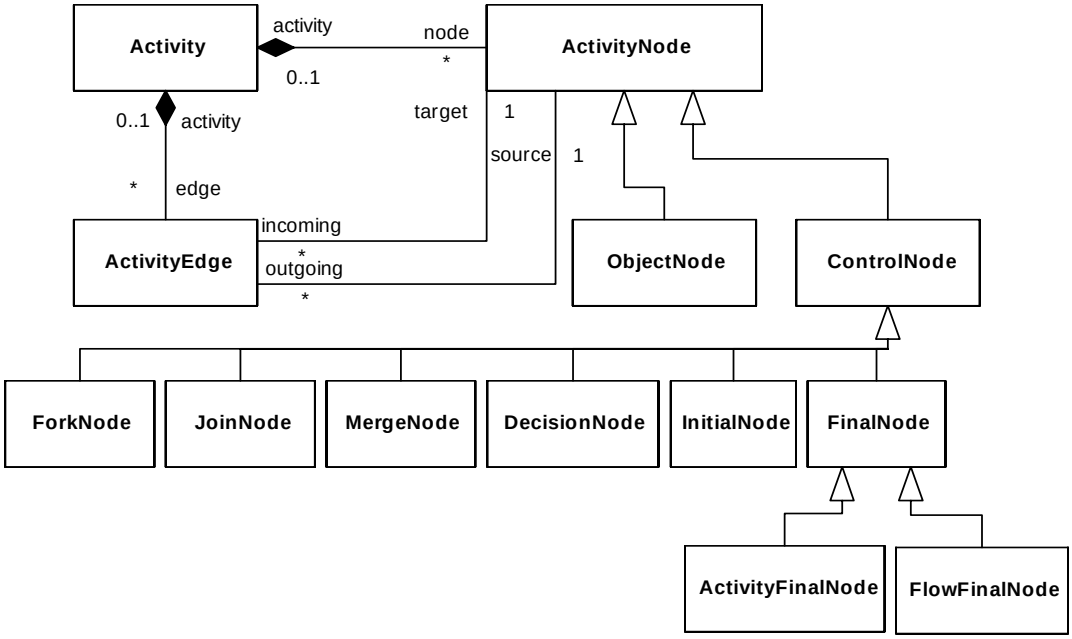

Figure 5. UML2 activity diagram meta-model excerpt

Forget Invocation, One Reply Asynchronous Invocation, Multiple Reply Asynchronous Invocation, Process Control Data Driven Invocation

Below each primitive is precisely specified in the context of the UML2 meta-model using OCL constraints. This is a very important step for the practical applicability of our concepts: Without an unambiguous definition of the primitives, they cannot be used (interchangeably) in UML2 tools and model-driven generators. That is, our main reason for using the UML – a potential broad tool support – could otherwise not be supported.

Please note that we present the details of the primitive specifications because for us some of them are not obvious, and they are needed for those readers interested in realizing the concepts. Readers, who want to get an overview of our concepts first, can skip the rest of this section and continue reading in Section 5.

4.2 Process Flow Primitives

Primitive: Process Flow Refinement

Description: A process flow (macroflow or microflow) is refined using another process flow.
Modeling Problems: The closest construct in UML2 to a refinement relationship between process flows is the CallBehaviorAction, which indicates that a node in an activity invokes another activity (with the same name). This construct could be used to model process flow refinements; however, the semantics are slightly different: A process flow refinement is an ordinary node in a process with additional refinement (i.e. it has all properties of an activity node modeling a process step), whereas a CallBehaviorAction is a pure invoking Action. In most typical macroflow/microflow scenarios, almost every macroflow is refined either by other macroflows or microflows. Hence, non-technical modelers

of macroflows would have to annotate almost every ActivityNode in their models with the "rake" symbol that indicates a CallBehaviorAction. This is tedious and hard to understand for non-technical modelers. Technical modelers of microflows, in turn, would have to use the same names for their Activities as used in the macroflow ActivityNodes because CallBehaviorAction is matched by name, which might be inappropriate in the technical models. Finally, CallBehaviorAction cannot be used to model situations where the refining activity is reused for different refined nodes, because it can represent refinements only via the same name on the refining activity and the refined node.

Known Uses in Patterns: The MACRO-MICROFLOW pattern requires Process Flow Refinements as part of its solution. The PROCESS-BASED INTEGRATION ARCHITECTURE pattern conceptually follows this solution. If MACROFLOW ENGINE and MICROFLOW ENGINE are used together, or multiple instances of either engine are used, Process Flow Refinements are used between the processes (not necessarily following the MACRO-MICROFLOW pattern). The convergence of business and technical aspects in BUSINESS DRIVEN SERVICES is usually realized via Process Flow Refinements.

Modeling Solution: This primitive can be modeled using an extension of the Activity metaclass. As shown in Figure 6, we extend the metaclass with the stereotype ProcessFlowRefinement. That is, we model the refinement using its own activity diagram. This extension also introduces the tagged value refinedNodes for identifying a specific ActivityNode that is refined by the extending Activity. There is the following constraint (specified in OCL):

```
-- A refined node that is refined via a process flow refinement
-- must not be refined via another process flow refinement.
context ProcessFlowRefinement inv:
  self.refinedNodes->forAll(n |
    ProcessFlowRefinement.allInstances()->forAll(prf |
      if (prf <> self) then
        prf.refinedNodes->forAll(n2 | n2 <> n)
      endif))
```

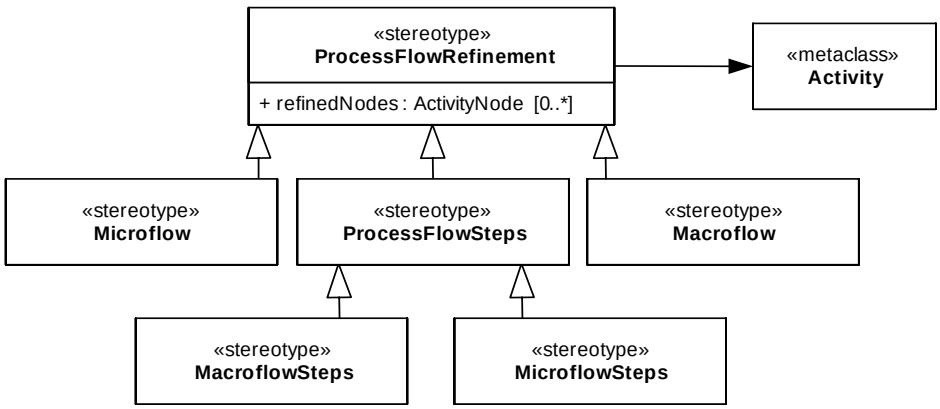

Figure 6. Macro-/Microflow: Stereotypes for the primitives

Primitive: Process Flow Steps

Description: A process activity (macroflow or microflow) is refined by a number of sequential steps that detail the steps performed to realize the process activity.
Modeling Problems: Process Flow Steps are a refinement of an ActivityNode. Hence, we encounter the same modeling problems as for Process Flow Refinement. In addition, even though sequential flows can be modeled in UML2, we cannot enforce a sequential flow in pure UML2.
Known Uses in Patterns: Process Flow Steps are used in some variants of the MACRO-MICROFLOW, MICROFLOW ENGINE, and MACROFLOW ENGINE patterns. In these patterns, Process Flow Steps are used in addition to Process Flow Refinements, when sequential refinement structures should be used (instead of arbitrary graph-based structures).
Modeling Solution: This primitive represents a refinement of the process flow, and thus it can be modeled as a specialization of the ProcessFlowRefinement stereotype (see Figure 6), called ProcessFlowSteps. There are the following constraints:

```
-- Each ActivityNode in an Activity stereotyped as ProcessFlowSteps, has 0 or
-- 1 incoming ActivityEdges and 0 or 1 outgoing ActivityEdges. That is, the
-- whole Activity is sequential.
context ProcessFlowSteps inv:
  self.baseActivity.node->forAll(n |
    n.incoming->size() <= 1 and n.outgoing->size() <= 1)

-- If the ProcessFlowSteps stereotype is used, the tagged values
-- refinedNodes must not be empty (i.e., a refinement is defined).
context ProcessFlowSteps inv:
  self.refinedNodes->notEmpty()
```

Primitive: Macroflow Model

Description: A process flow and its refinements are designated to model a macroflow, i.e. a long running business process. The macroflow is refined by other macroflows or macroflow steps.
Modeling Problems: There is no notion of long-running business processes in UML2. Hence, UML2 Activities provide no (precisely specified) way to present the semantic information that an activity represents a macroflow or to distinguish macroflows from other process flows (like microflows) in UML diagrams. Only informal annotations or hints (like: the activity interacts with macroflow resources such as human interactions) can be used to deduce that an activity represents a macroflow.
Known Uses in Patterns: The notion of macroflow is inherently used in the following patterns: MACRO-MICROFLOW, MACROFLOW ENGINE, and MACROFLOW INTEGRATION SERVICES. Hence, the Macroflow Model primitive is also implicitly used in PROCESS-BASED INTEGRATION ARCHITECTURE and BUSINESS DRIVEN SERVICES, if macroflow-based solutions are used to realize them.

Modeling Solution: This primitive can be modeled as an extension of the ProcessFlowRefinement stereotype (see Figure 6), called Macroflow, for depicting macroflow process models. If the tagged value refinedNodes is not empty, then the Macroflow is a refinement of another Macroflow. In addition, we model macroflow steps as a specialization of the ProcessFlowSteps stereotype, called MacroflowSteps. There are the following constraints:

```
-- If a Macroflow Activity refines one of another Activity's nodes, then
-- this other Activity must be itself stereotyped as Macroflow.
context Macroflow inv:
  self.refinedNodes->forAll(rn |
    Macroflow.allInstances()->exists(a | a.baseActivity = rn.activity))

-- Because MacroflowSteps inherit from ProcessFlowSteps, the tagged value
-- refinedNodes cannot be empty. In addition, the refined nodes must be
-- inside a Macroflow.
context MacroflowSteps inv:
  self.refinedNodes->forAll(rn |
    Macroflow.allInstances()->exists(a | a.baseActivity = rn.activity))
```

Primitive: Microflow Model

Description: A process flow and its refinements are designated to model a microflow, i.e., a short running technical process.

Modeling Problems: Same as for macroflows, there is no notion of short running technical processes in UML2. Hence, UML2 Activities provide no (precisely specified) way to represent a microflow or to distinguish them from macroflows. Only informal annotations or hints (like: the activity interacts with microflow resources such as a messaging system) can be used to deduce that an activity represents a microflow.

Known Uses in Patterns: The notion of microflow is inherently used in the following patterns: MACRO-MICROFLOW, MICROFLOW ENGINE, and MICROFLOW EXECUTION SERVICES. Thus, Microflow Models are also implicitly used in PROCESS-BASED INTEGRATION ARCHITECTURE and BUSINESS DRIVEN SERVICES, if microflow-based solutions are used to realize them.

Modeling Solution: The Microflow Model is modeled analogous to the Macroflow Model primitive: Microflow is introduced as an extension for the ProcessFlowRefinement stereotype and MicroflowSteps as an extension for the ProcessFlowSteps stereotype (see Figure 6). There are also similar constraints as in Macroflow Model:

```
context Microflow inv:
  self.refinedNodes->forAll(rn |
    Microflow.allInstances()->exists(a | a.baseActivity = rn.activity))
context MicroflowSteps inv:
  self.refinedNodes->forAll(rn |
    Microflow.allInstances()->exists(a | a.baseActivity = rn.activity))
```

Primitive: Macro-Microflow Refinement

Description: Microflow Models are allowed to refine Macroflow Models.
Modeling Problems: This primitive connects the macroflow and microflow primitives, introduced before. Hence, all the modeling problems introduced for macroflows and microflows so far, apply here as well.
Known Uses in Patterns: This primitive can be used in all patterns that interconnect macroflows and microflows. That is, the MACRO-MICROFLOW describes a conceptual solution that uses this primitive, and many PROCESS-BASED INTEGRATION ARCHITECTURES and BUSINESS DRIVEN SERVICES follow the primitive. The MACROFLOW INTEGRATION SERVICE and MICROFLOW EXECUTION SERVICE patterns implement the glue between macroflows and microflows and are thus used at those places in the models where this primitive is applied.
Modeling Solution: We can model this primitive by extending the Microflow Model primitive. In particular, if refinedNodes of a Microflow is not empty, then the Microflow is a refinement of another Microflow or a Macroflow or a MacroflowSteps activity. We also need to replace the first constraint of the Microflow Model primitive with the following constraint:

```
-- If a Microflow activity refines another activity, then this other activity
-- must be itself stereotyped as Macroflow, MacroflowSteps, or Microflow.
context Microflow inv:
  self.refinedNodes->forAll(rn |
    Macroflow.allInstances()->exists(a | a.baseActivity = rn.activity) or
    MacroflowSteps.allInstances()->exists(a | a.baseActivity = rn.activity) or
    Microflow.allInstances()->exists(a | a.baseActivity = rn.activity))
```

4.3 Flow Automation Primitives

Primitive: Automated Macroflow Steps

Description: The Macroflow Steps are designed to run automatically, only with the resources that are accessible inside of the process flow and without further interaction. Hence the Macroflow Steps are restricted to three kinds of activity nodes: Invocations of process functions, access to process control data, and access to process resources.
Modeling Problems: There is no way to limit or restrict ordinary activity nodes at the model level to access only specific resources or perform only specific actions. In standard UML subtypes of activity nodes can be defined to depict the Automated Macroflow Steps as subclasses of the ActivityNode metaclass. But this requires a meta-model extension, and we would need to additionally constrain the models.
Known Uses in Patterns: The three kinds of activity nodes to which Macroflow Steps get restricted to are those elements that are typically provided within a MACROFLOW ENGINE. Hence Automated Macroflow Steps can run in such an engine without having to access resources not offered by the engine. MACROFLOW INTEGRATION SERVICES are typically realized in such a way that they can automatically run, when they are triggered by a macroflow activity. This can be modeled via the Automated Macroflow Steps primitive. For the “invocations of process functions”

activity node type, there is an additional known use: If the service is not directly invoked, but a microflow is triggered, then there is a one-to-one relationship to a MICROFLOW EXECUTION SERVICE.

Modeling Solution: This primitive can be modeled using three stereotypes for the ActivityNode metaclass: InvokeProcessFunction, AccessControlDataItem, and AccessProcessResource. The AccessControlDataItem stereotype introduces the key tagged value to identify the data item that is accessed. The AccessProcessResource stereotype introduces the id tagged value to identify the particular resource that is accessed. The stereotype definitions are shown in Figure 7. There is the following constraint:

```
-- All nodes of an activity stereotyped as MacroflowSteps are stereotyped either
-- as InvokeProcessFunction, AccessControlDataItem, or AccessProcessResource.
-- We need to exclude control nodes and object nodes from this constraint.
context MacroflowSteps inv:
  self.baseActivity.node.forAll(n |
    if (not self.oclIsKindOf(ControlNode) and not self.oclIsKindOf(ObjectNode)) then
      InvokeProcessFunction.allInstances()->exists(n1 | n=n1.baseActivityNode) or
      AccessControlDataItem.allInstances()->exists(n2 | n=n2.baseActivityNode) or
      AccessProcessResource.allInstances()->exists(n3 | n=n3.baseActivityNode)
    endif)
```

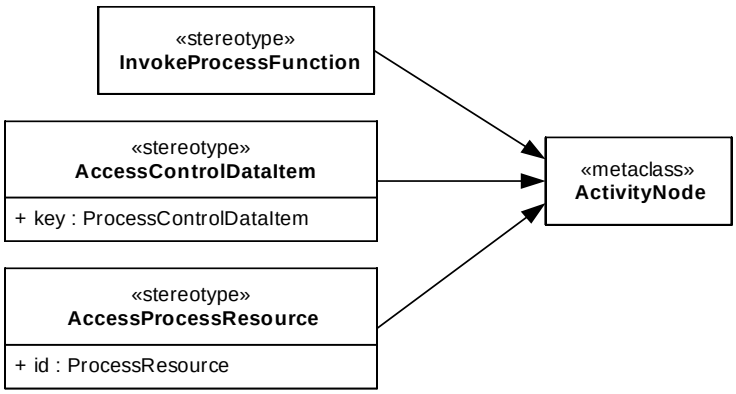

Figure 7. Stereotypes for the Macroflow/Microflow Engine primitives

Primitive: Automated Microflow Steps

Description: The Microflow Steps are designed to run automatically; they are restricted to two kinds of activity nodes which are relevant for microflows: Invocations of process functions and access to process control data. This is similar to Automated Macroflow Steps, but the resources are omitted. This is because resources in macroflows are either some virtual actor like an IT system acting in a certain role, or a human actor who interacts with an IT system, and hence they are irrelevant for microflow models.

Modeling Problems: The modeling problem is identical to Automated Macroflow Steps.

Known Uses in Patterns: The two kinds of activity nodes to which Microflow Steps get restricted to are reflected by the elements that are typically provided within a MICROFLOW ENGINE.

Modeling Solution: This primitive can be modeled using two stereotypes for the ActivityNode metaclass: InvokeProcessFunction and AccessControlDataItem (see Figure 7). There is the following constraint:

```
-- All nodes of an activity stereotyped as MicroflowSteps are stereotyped
-- either as InvokeProcessFunction or AccessControlDataItem.
-- We need to exclude control nodes and object nodes from this constraint.
context MicroflowSteps inv:
  self.baseActivity.node.forAll(n |
    if (not self.oclIsKindOf(ControlNode) and not self.oclIsKindOf(ObjectNode)) then
      InvokeProcessFunction.allInstances()->exists(n1 | n=n1.baseActivityNode) or
      AccessControlDataItem.allInstances()->exists(n2 | n=n2.baseActivityNode)
    endif)
```

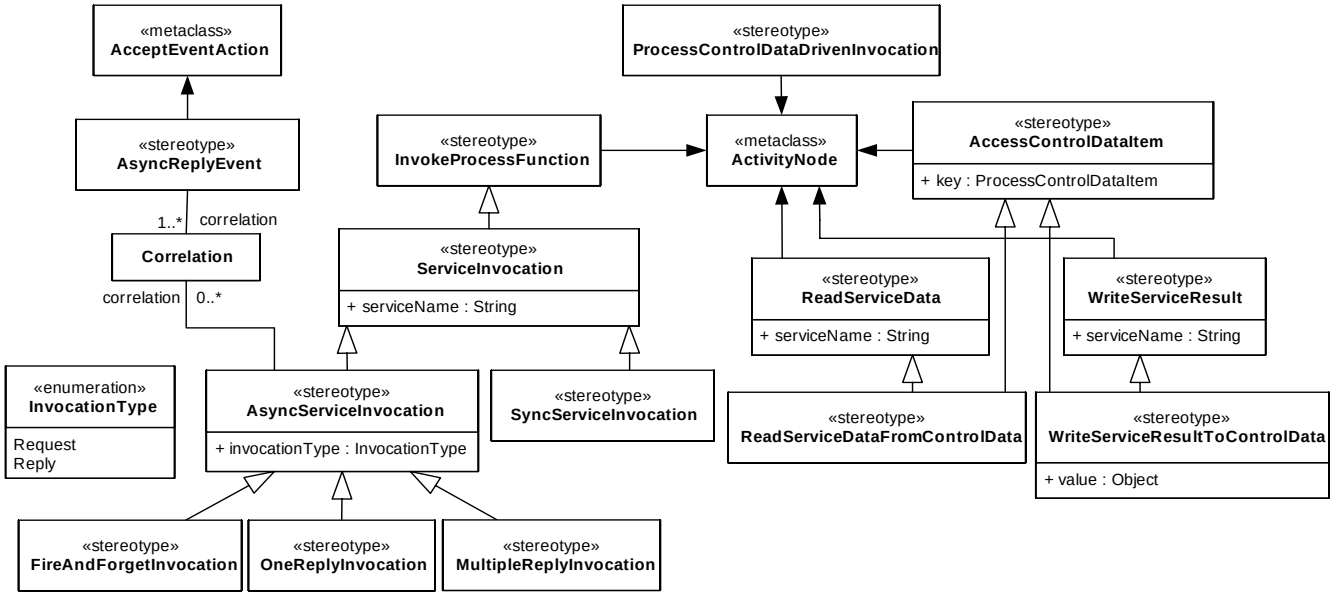

Figure 8. Stereotypes for service invocations

4.4 Service Invocation Primitives

Primitive: Synchronous Service Invocation

Description: A service is invoked synchronously.

Modeling Problems: A specific activity node should be designated to be an invocation that is to be performed synchronously. This problem is very similar to that in Automated Macroflow Steps/Automated Microflow Steps: We cannot precisely specify that a node at the model level is of a user-defined type. In UML this can only be done using a meta-model extension or a profile. Additionally, in the activity of the synchronous invocation, two other activity

nodes must be present: one that gets the invocation data for the service and one that writes the service's result. In a synchronous invocation, both nodes are mandatory, if we assume that "void" invocation results are reported to the client (as it is usual for synchronous invocations). Again, it is not possible to designate these nodes appropriately, and also their mandatory presence cannot be enforced.

Known Uses in Patterns: All patterns in the pattern language have the notion of service invocations. Thus, this primitive is useful for modeling a synchronous invocation scheme in any of these patterns.

Modeling Solution: This primitive can be modeled using the stereotype SyncServiceInvocation for the ActivityNode metaclass (see Figure 8). The stereotype ReadServiceData for ActivityNode models that another activity must get the invocation data for the service. The stereotype WriteServiceResult extends the ActivityNode to model that the node writes the service's result. There is the following constraint:

```
-- For the SyncServiceInvocation ActivityNode a ReadServiceData
-- node, as well as an WriteServiceResult node exist, both with the
-- same service name.
context SyncServiceInvocation inv:
  self.baseActivityNode->forAll(ba |
    ba.node->exists(n1 | ReadServiceData.allInstances()->exists(n2 |
        n1 = n2.baseActivityNode and n2.serviceName = self.serviceName)) and
    ba.node->exists(n1 | WriteServiceResult.allInstances()->exists(n2 |
        n1 = n2.baseActivityNode and n2.serviceName = self.serviceName)))
```

Primitive: Asynchronous Service Invocation

Description: A service is invoked asynchronously.

Modeling Problems: The basic modeling problem is identical to Synchronous Service Invocation, we just require a model of an asynchronous invocation. That is, in the activity of the invocation, one other activity nodes must be present that gets the invocation data for the service. An asynchronous service invocation might have no result. Hence, writing the service result is not mandatory. As in Synchronous Service Invocation the nodes cannot be properly designated and the presence of mandatory elements cannot be enforced.

Known Uses in Patterns: This primitive is useful for modeling an asynchronous invocation scheme in any of the patterns in the pattern language.

Modeling Solution: This primitive can be modeled using the stereotype AsyncServiceInvocation for the ActivityNode metaclass. Also another activity must get the invocation data for the service. This can be modeled using another stereotype ReadServiceData for ActivityNode (see Figure 8). All kinds of AsyncServiceInvocations can specify a correlation, if a reply is expected. To model this, a generic interface Correlation is used, which typically contains a request ID (or other information for idenitfying a request). These request IDs are used to correlate the asyncronous replies to their requests (following the CORRELATION IDENTIFIER pattern [20]). For the purpose of dealing with correlations, it is also necessary to distingusih asynchronous request and reply messages, which is done using the

InvocationType enumeration. The correlations are used in AsyncReplyEvents, which are used to receive the asynchronous replies, for correlating the requests and replies once a reply is received. There is the following constraint:

```
-- For the AsyncServiceInvocation ActivityNode an ReadServiceData
-- node with the same service name exists.
context AsyncServiceInvocation inv:
  self.baseActivityNode->forAll(ba |
    ba.node->exists(n1 | ReadServiceData.allInstances()->exists(n2 |
        n1 = n2.baseActivityNode and n2.serviceName = self.serviceName)))
```

Primitive: Fire and Forget Invocation

Description: A service is invoked asynchronously with fire and forget semantics. That is, no result or acknowledgment of the receipt of the invocation is expected.
Modeling Problems: The modeling problem is identical to Asynchronous Service Invocation, except that in Fire and Forget Invocation it is mandatory that there is no results written for this service. The absence of a result writing activity node for a specific invocation cannot be enforced in standard UML.
Known Uses in Patterns: This primitive is useful for modeling a fire and forget invocation scheme in any of the patterns in the pattern language.
Modeling Solution: This primitive can be modeled using the stereotype FireAndForgetInvocation that specializes the AsyncServiceInvocation stereotype. Additionally, there are the constraints that there are no results written for this service and there is no correlation specified for the FireAndForgetInvocation.

```
-- For the FireAndForgetInvocation ActivityNode a corresponding
-- WriteServiceResult with the same service name does not exist.
context FireAndForgetInvocation inv:
  self.baseActivityNode->forAll(ba |
    not ba.node->exists(n1 | WriteServiceResult.allInstances()->exists(n2 |
        n1 = n2.baseActivityNode and n2.serviceName = self.serviceName)))

-- A FireAndForgetInvocation has no correlation attached, as it receives no
-- result.
context FireAndForgetInvocation inv:
  self.correlation->isEmpty()
```

Primitive: One Reply Asynchronous Invocation

Description: A service is invoked asynchronously, and exactly one result is coming back.
Modeling Problems: The modeling problem is identical to Asynchronous Service Invocation with the following addition: For an asynchronous invocation we cannot guarantee that a result comes back in the same activity, as we do not block for the result. For instance, in one Process Steps Refinement activity we can send the invocation, and

receive the result in another one. However, there must be one result for a OneReplyInvocation – maybe received in some other activity. Again, this cannot be enforced in standard UML.

Known Uses in Patterns: This primitive is useful for modeling a one reply invocation scheme in any of the patterns in the pattern language.

Modeling Solution: This primitive can be modeled using the stereotype OneReplyInvocation that specializes the AsyncServiceInvocation stereotype, and an invariant that specifies that a service result must be written for the invocation. The concern that exactly one reply is expected can be modeled by another invariant, which constrains the OneReplyInvocation to require exactly one correlation object.

```
-- There is a WriteServiceResult ActivityNode for each OneReplyInvocation
-- service name.
context OneReplyInvocation inv:
  WriteServiceResult.allInstances()->exists(n |
    n.serviceName = self.serviceName)

-- There is exactly one correlation defined for a OneReplyInvocation.
context OneReplyInvocation inv:
  self.correlation->size() = 1
```

Primitive: Multiple Reply Asynchronous Invocation

Description: A service is invoked asynchronously, and exactly one result is coming back.

Modeling Problems: The modeling problem is very similar to One Reply Asynchronous Invocation, but we must model multiple possible result receptions, instead of only one. Again, this cannot be enforced in standard UML.

Known Uses in Patterns: This primitive is useful for modeling a multiple reply invocation scheme in any of the patterns in the pattern language.

Modeling Solution: This primitive can be modeled using the stereotype MultipleReplyInvocation that specializes the AsyncServiceInvocation stereotype, and an invariant that specifies that a service result must be written for the invocation. The additional concern that multiple replies are expected are modeled by another invariant, which specifies that a MultipleReplyInvocation requires one or more correlation objects.

```
-- There is a WriteServiceResult ActivityNode for each
-- MultipleReplyInvocation service name.
context MultipleReplyInvocation inv:
  WriteServiceResult.allInstances()->exists(n |
    n.serviceName = self.serviceName)

-- There are more than one correlations defined for a MultipleReplyInvocation.
context MultipleReplyInvocation inv:
  self.correlation->size() > 1
```

Primitive: Process Control Data Driven Invocation

Description: A service is invoked from the process control data.

Modeling Problems: Process Control Data Driven Invocation is a special case of a Process Flow Refinement plus one of the Service Invocation primitives. In addition, all data is read and written from/to the process control data. Thus, for modeling this primitive the combination of the modeling problems from the Process Flow Refinement and the service invocation primitives applies. In addition, data access must be restricted to the process control data. This, again, cannot be modeled in standard UML.

Known Uses in Patterns: This primitive is primarily used to model the pattern MACROFLOW INTEGRATION SERVICE. Often it is also used in the patterns where Automated Macroflow Steps/Automated Microflow Steps are used for automatic activities: MACROFLOW ENGINE, MICROFLOW EXECUTION SERVICE, and MICROFLOW ENGINE.

Modeling Solution: This primitive can be modeled by depicting a service invocation in a refining activity, such as a Process Flow Steps activity. The refined ActivityNode is stereotyped as ProcessControlDataDrivenInvocation. The refining activity must contain a ServiceInvocation. There are two new stereotypes that specialize the AccessProcessControlData stereotype: ReadServiceDataFromControlData, which also specializes ReadServiceData, and WriteServiceResultToControlData, which also specializes WriteServiceResult. There is the following constraint:

```
-- A ProcessControlDataDrivenInvocation ActivityNode must be
-- refined by a ProcessFlowRefinement and in the refining Activity
-- there is (at least one) service invocation. In this Activity, all
-- ReadServiceData ActivityNodes are of type ReadServiceDataFromControlData,
-- and all WriteServiceResult ActivityNodes are of type
-- WriteServiceResultToControlData.
context ProcessControlDataDrivenInvocation inv:
  ProcessFlowRefinement.allInstances()->exists(a |
    a.refinedNodes->exists(rn |
      rn = self.baseActivityNode
    and
      a.baseActivity.node->exists(s |
        ServiceInvocation.allInstances()->exists(si |
          si.baseActivityNode = s))
    and
      if ReadServiceData.allInstances()->exists(read |
        read.baseActivityNode.activity = a.baseActivity)
      then
        read.oclIsKindOf(ReadServiceDataFromControlData)
      endif
    and
      if WriteServiceResult.allInstances()->exists(write |
        write.baseActivityNode.activity = a.baseActivity)
      then
```

```
    write.oclIsKindOf(WriteServiceResultToControlData)
  endif))
```

5 Modeling patterns using the pattern primitives for process-oriented integration of services

In the previous section, we have already provided a mapping of the primitives to the known uses in process-driven SOA patterns. The mapping of patterns to pattern primitives provides us with modeling constructs that can be differently combined for different pattern instances and variants, but must conform to the pattern-to-primitive mapping. That is, if a primitive is used in a model of a pattern instance, all precisely specified constraints of the primitive must be fulfilled. Hence, the primitives precisely specify the proven practices documented in the patterns as modeling constructs. In this section, we discuss how the four patterns, rendered in grey in Figure 3, can be modeled using the pattern primitives introduced in the previous section.

Please note that we have intentionally applied the primitives both to the patterns and the concrete pattern variants implemented in software systems from which the primitives have been identified. This is necessary because the primitives represent condensed knowledge from multiple patterns and pattern known uses – in which the primitives can be applied. Hence, it is necessary to demonstrate for each of these patterns and pattern known uses that the primitive is a suitable modeling construct.

5.1 Modeling Macro-Microflow

The pattern MACRO-MICROFLOW works in the *context* that business processes shall be implemented using process (workflow) technology. The pattern deals with the *problem* that models of business processes must be developed considering the relationships and interdependencies to technical concerns.

The *solution* of the pattern is to structure a process model into two kinds of processes, macroflow and microflow. The pattern strictly separates the macroflow from the microflow, and uses the microflow only for refinements of the macroflow activities.

Both in macroflows and microflows we can observe refinements. The different kinds of refinement can be modeled using the Process Flow Refinement primitive. Process Flow Refinement is a generic pattern primitive that can be used for modeling all kinds of process refinements.

For the MACRO-MICROFLOW pattern it is mandatory, that the Macro-Microflow Refinement primitive is used, and at least one Macroflow and one Microflow Model with a refinement relationship between them must be present in a model. There are different specific kinds of refinement possible:

- Macroflows can be refined by other macroflows. That is, a Macroflow Model refines another Macroflow Model.
- Microflows can be refined by other microflows. That is, a Microflow Model refines another Microflow Model.
- Macroflows can be refined by microflows. That is, a Microflow Model refines another Macroflow Model.

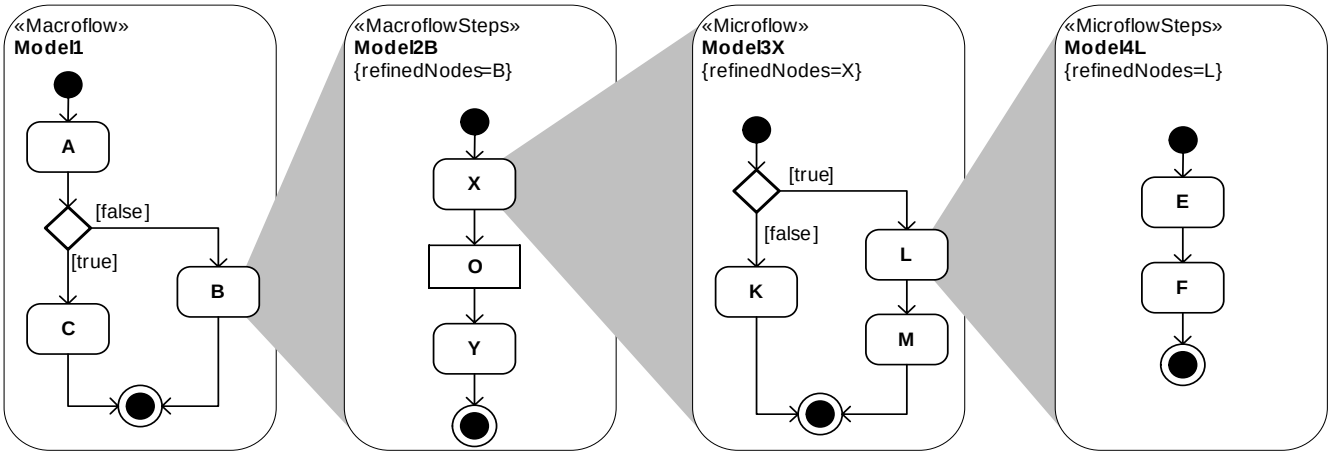

Figure 9. Macro-Microflow modeling example 1

- Often it is additionally possible to refine each activity in a macroflow or microflow using a sequence of activity steps. This can also be modeled using the Process Flow Steps primitive, either at the Macroflow Model or Microflow Model level.

The Macro-Microflow Refinement primitives allow us to model a number of pattern variants of the MACRO-MICROFLOW pattern. For instance, the MACRO-MICROFLOW structure may strictly follow a refinement in macroflow → macroflow steps → microflow → microflow steps. Figure 9 shows an example of such a refinement using the UML2 representations of the pattern primitives.

Another, different exemplary structure is that the macroflows at the highest level depict the main business processes, which are then refined by other macroflows depicting sub-processes that are still business-oriented. These macroflows are refined stepwise via other macroflows. Finally, the macroflow activities of the lowest granularity are refined by microflows. That is, in this second example, there are no process flow steps used in the model, but multiple refinements at the macroflow level. Figure 10 shows an example of such a refinement using the UML2 representations of the pattern primitives.

Numerous other variants of the MACRO-MICROFLOW pattern are possible and can hence be modeled with the primitives introduced in the previous section.

5.2 Modeling Macroflow Engine

The pattern MACROFLOW ENGINE works in the *context* that business processes need to adapt for instance due to changed market conditions or business optimization initiatives. The pattern deals with the *problem* that it is necessary to flexibly configure long-running business processes (macroflows) in a dynamic environment where business process changes are regular practice, to reduce implementation time and effort of these business process changes.

The *solution* of the pattern is to apply the business process paradigm directly to architecture and application design and development by extracting statically implemented business process logic from systems. These “macroflow

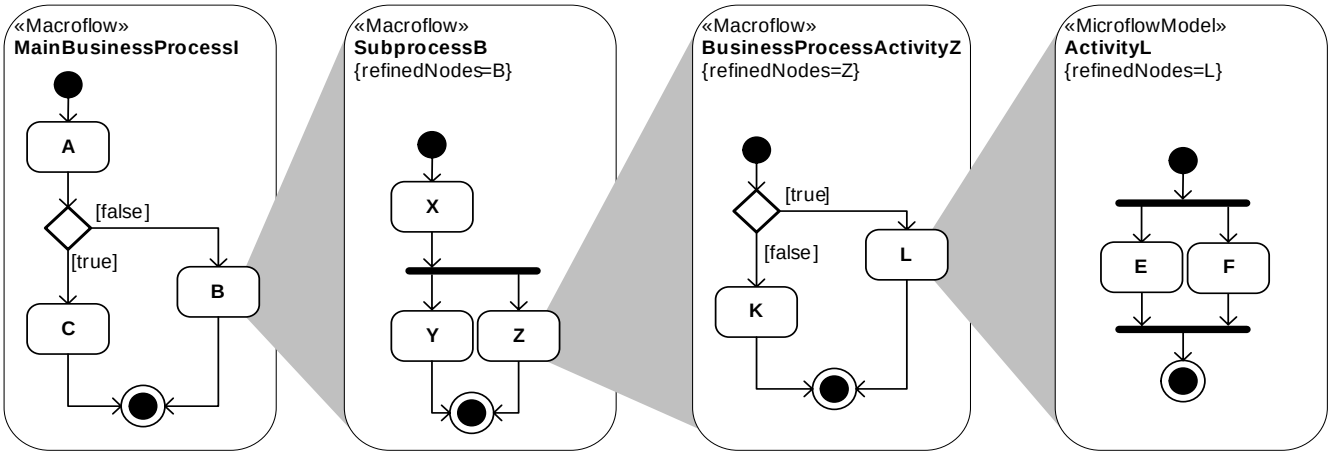

Figure 10. Macro-Microflow modeling example 2

aspects" of the business process definition and execution are delegated to a dedicated MACROFLOW ENGINE that allows developers to configure business processes by flexibly orchestrating execution of macroflow activities and the related business functions.

One pattern variant of MACROFLOW ENGINE is shown in Figure 11. Here, a MACROFLOW ENGINE is a component that contains a dynamic number of macroflows, each consisting of a number of macroflow steps. The macroflow steps are used to invoke business functions, interact with the process control data, and use resources.

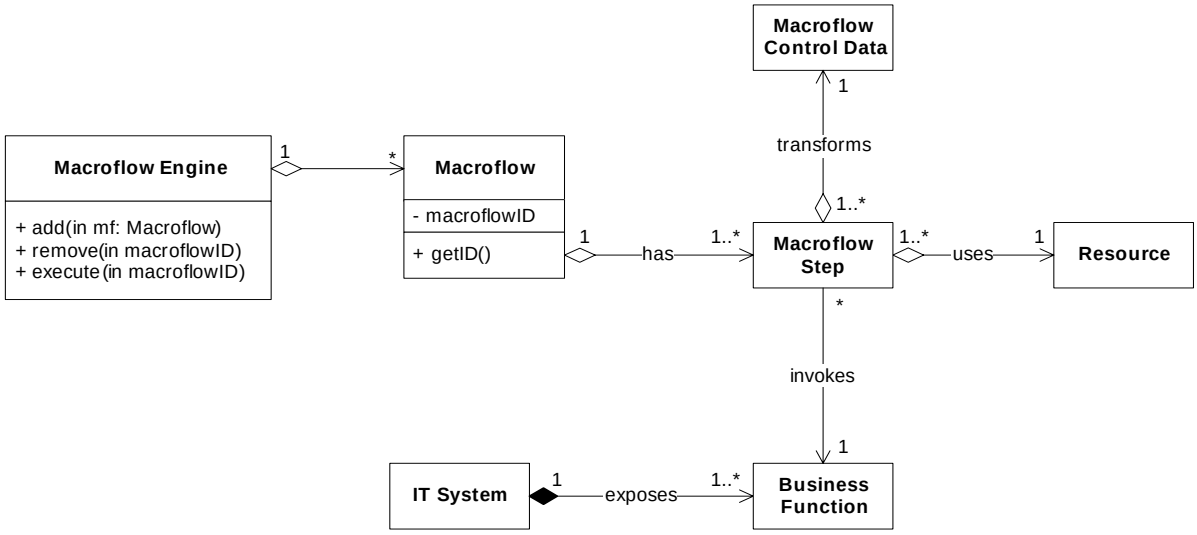

Figure 11. Design variant of Macroflow Engine

In the business process models, the MACROFLOW ENGINE is not represented by a specific component. But the presence of the Macroflow Model and Macroflow Steps pattern primitives indicate that a MACROFLOW ENGINE is used. An example for these primitives is already given in Figure 9. Whereas the Macroflow Model primitive is mandatory in models using a MACROFLOW ENGINE, Macroflow Steps are optional in different variants because

process flow steps may be used for refining activities or not.

One typical pattern variant of MACROFLOW ENGINE is that a MACROFLOW ENGINE component contains a dynamic number of macroflows, each consisting of a number of macroflow steps. The macroflow steps are used to invoke business functions, interact with the process control data, and use resources. This variant can be modeled using the Automated Macroflow Steps primitive. That is, Macroflow Step models must only contain ActivityNodes stereotyped either as InvokeProcessFunction, AccessControlDataItem, or AccessProcessResource. The use of the Automated Macroflow Steps primitive is optional.

5.3 Modeling Microflow Engine

The pattern MICROFLOW ENGINE works in the *context* that technical IT integration processes need to be implemented. The pattern deals with the *problem* that it is necessary to flexibly configure IT systems integration processes in a dynamic environment, where IT process changes are regular practice, in order to reduce implementation time and effort.

The *solution* of the pattern is to delegate the "microflow aspects" of the business process definition and execution to a dedicated MICROFLOW ENGINE that allows one to configure microflows by flexibly orchestrating execution of microflow activities and the related BUSINESS-DRIVEN SERVICES.

One pattern variant of MICROFLOW ENGINE is shown in Figure 12. Here, a MICROFLOW ENGINE is a component that contains a dynamic number of microflows, each consisting of a number of microflow steps. The microflow steps are used to invoke business functions (the BUSINESS-DRIVEN SERVICES) and interact with the process control data.

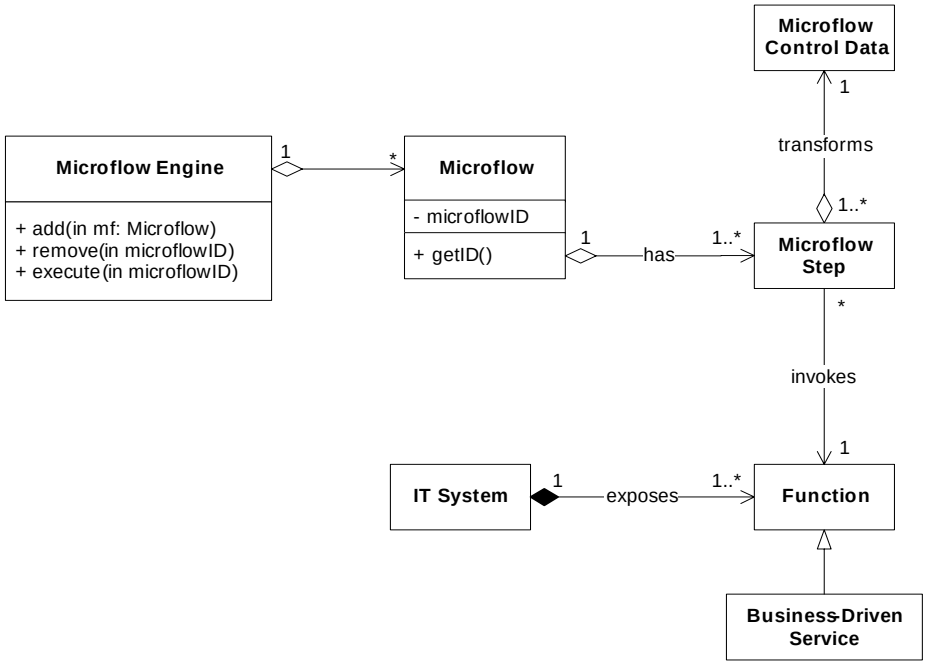

Figure 12. Design Variant of Microflow Engine

In the business process models, the MICROFLOW ENGINE is depicted by the presence of the Microflow Model and Microflow Steps pattern primitives. An examples for these primitives is already given in Figure 9. In addition, the pattern can be characterized by its collaborators at the Microflow Steps level, which can be modeled using the Automated Microflow Steps primitive.

As in MACROFLOW ENGINE, Microflow Model is mandatory for models of processes using a MICROFLOW ENGINE, whereas both Microflow Steps and Automated Microflow Steps are optional modeling primitives for this pattern.

5.4 Modeling Macroflow Integration Service

The pattern MACROFLOW INTEGRATION SERVICE works in the *context* that macroflows represent long-running business processes that are executed on a dedicated MACROFLOW ENGINE. Some activities in the macroflow models represent automatic functions that must be executed by integrated systems. The pattern deals with the *problem* that the functionality and implementation of process activities at the macroflow level should be decoupled from the process logic that orchestrates them, in order to achieve flexibility, as far as the design and implementation of these automatic functions is concerned.

The *solution* of the pattern is that automatic functions required by macroflow activities from external systems are designed and exposed as dedicated MACROFLOW INTEGRATION SERVICES with well-defined service interfaces. These services integrate external systems in a way that suits the functional requirements of the macroflow activity. That is, they are designed to expose a specific business process' view – needed by a macroflow – onto an external system. The macroflow activity can thus be designed to contain only the functional business view and invoke MACROFLOW INTEGRATION SERVICES for interaction with external systems.

One pattern variant of MACROFLOW INTEGRATION SERVICE is a MacroflowActivity that consists of the following macroflow activity steps:

1. Data is read from the process control data
2. An external service is invoked using the data read
3. The result of the invocation is written to the process control data

In principle, we could use the stereotypes AccessControlDataItem and InvokeProcessFunction introduced in Figure 7 to model most variants of MACROFLOW INTEGRATION SERVICE. These stereotypes are very general, however. For instance, the information that a service is invoked, how the service is invoked, and which control data accesses belong to which service invocation gets lost. We have introduced a number of primitives that are relying on the stereotypes derived from the two stereotypes above, which are all applicable in the context of the MACROFLOW INTEGRATION SERVICE pattern.

Typically, MACROFLOW INTEGRATION SERVICE uses the Process Control Data Driven Invocation Primitive. That is, a macroflow model contains activity nodes that are stereotyped as ProcessControlDataDrivenInvocation. An example of such a macroflow model is shown on the left hand side in Figure 13.

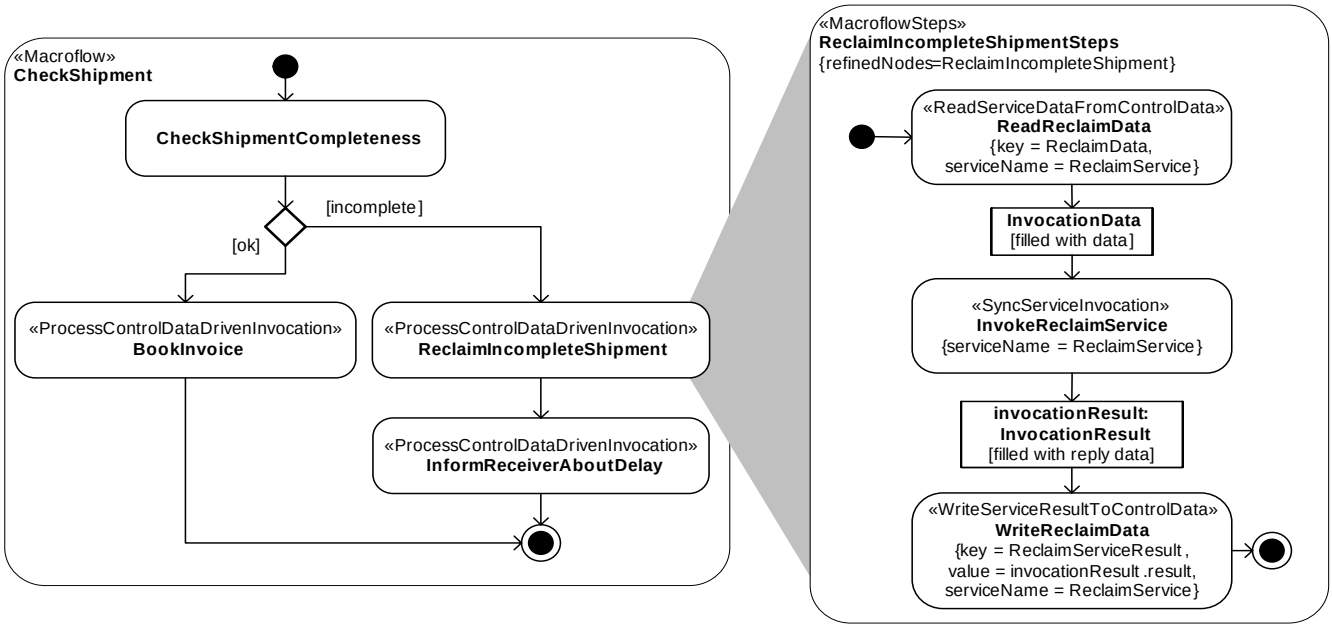

Figure 13. Macroflow model containing Process Control Data Driven Invocations and a refinement example

In the macroflow steps model the Process Control Data Driven Invocation Primitive must be refined using the more specialized process control data access and service invocation primitives. One example of a synchronous invocation refinement, where one business object reference for a reclaim object is read from the process control data, is shown on the right hand side of Figure 13. The business object reference is then handed with the invocation data to the synchronous service invocation. Finally, the result of the service invocation is written to a field in the process control data.

6 Model-driven tool chain

To validate our concepts, we have developed a model-driven tool chain, which supports modeling and model validation for the concepts presented in this paper. The tool chain also allows for integrating other kinds of models, such as architectural model or domain-specific languages (DSL) – to define the domain aspects of the process-driven SOA model.

Our tool chain is depicted in Figure 14. We mainly use UML2 models that are extended with UML2 profiles for modeling the pattern primitives as inputs. These UML2 models can either be developed with UML tools (with XMI export) or directly in the textual DSL syntax. If a UML tool is used, the XMI export is transformed into the textual

DSL syntax. That is, internally all inputs are transformed into the same DSL syntax.

Frag [44, 43] is a tailorable language, specifically designed for the task for defining DSLs. We use Frag as the syntactic foundation of the textual DSLs and for defining the meta-models of the DSLs. Among other things, Frag supports the tailoring of its object system and the extension with new language elements. Hence, Frag provides a good basis for defining a UML2-based textual DSL because it is easy to tailor Frag to support the definition of the UML meta-classes. Frag automatically provides us with a syntax for defining application models using the UML2 meta-classes. In addition to UML2 meta-models, we have defined a constraint language which follows the OCL's constructs.

The model validator gets all input models and validates the conformance of the application models to the meta-models. It also checks all OCL constraints. Especially, that means it checks the constraints given by the pattern primitive definitions. After the model is validated it is transformed into an EMF (Eclipse Modeling Framework) model, which is understood by the code generator. We then generate code in executable languages, such as Java and BPEL, using the code generator.

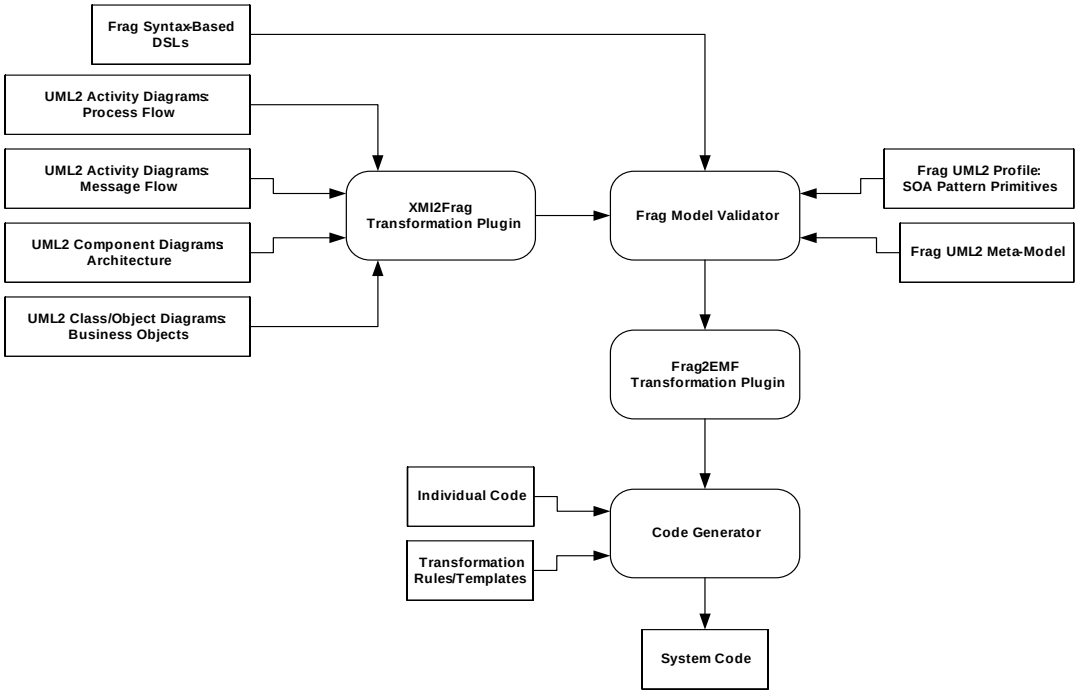

Figure 14. Tool chain overview

To illustrate how the primitive models are transformed, let us consider the Process Flow Steps primitive as an example. To model this primitive, we first must introduce UML2 stereotypes to distinguish the different kinds of refined/refinement activities (see Figure 6) in the UML2 models. The same extension for the Activity meta-class looks as follows in the Frag textual syntax:

```
MMM::Stereotype create SOAPrimitives::ProcessFlowRefinement \
  -extends UML2::Activity \
```

```
  -attributes {
    refinedNodes UML2::ActivityNode
  }
MMM::Stereotype create SOAPrimitives::Microflow \
  -superclasses SOAPrimitives::ProcessFlowRefinement
MMM::Stereotype create SOAPrimitives::Macroflow \
  -superclasses SOAPrimitives::ProcessFlowRefinement
MMM::Stereotype create SOAPrimitives::ProcessFlowSteps \
  -superclasses SOAPrimitives::ProcessFlowRefinement
MMM::Stereotype create SOAPrimitives::MicroflowSteps \
  -superclasses SOAPrimitives::ProcessFlowSteps
MMM::Stereotype create SOAPrimitives::MacroflowSteps \
  -superclasses SOAPrimitives::ProcessFlowSteps
```

Process Flow Steps introduces two OCL constraints for the ProcessFlowSteps stereotype defined above (see Section 4.2). These are also transformed to the Frag syntax in the tool chain:

```
SOAPrimitives::ProcessFlowSteps addInvariant {
  [FCL forAll n [[self baseActivity] node] {
    [FCL size [$n incoming]] <= 1 &&
      [FCL size [$n outgoing]] <= 1
    }]
}
SOAPrimitives::ProcessFlowSteps addInvariant {
  [FCL notEmpty [self refinedNodes]]
}
```

Once all primitives are defined in the tool chain, we can use the pattern primitives in models. For instance, the following code illustrates how the Frag textual DSL syntax can be used to describe a model (we only show the excerpt for `Model1` from Figure 9):

```
UML2::Activity create Model1
UML2::InitialNode create Model1::Initial
UML2::ActivityNode create Model1::A
UML2::DecisionNode create Model1::ABCDecision
UML2::ActivityNode create Model1::B
UML2::ActivityNode create Model1::C
UML2::ActivityFinalNode create Model1::Final
UML2::ActivityEdge create Model1::Initial1 -source Model1::Initial -target Model1::A
UML2::ActivityEdge create Model1::A1 -source Model1::A -target Model1::ABCDecision
UML2::ActivityEdge create Model1::Decision1B -source Model1::ABCDecision -target Model1::B
UML2::ActivityEdge create Model1::Decision1C -source Model1::ABCDecision -target Model1::C
UML2::ActivityEdge create Model1::C1 -source Model1::C -target Model1::Final
UML2::ActivityEdge create Model1::B1 -source Model1::B -target Model1::Final
set model1Edges [UML2::ActivityEdge info allInstances Model1::*]
```

```
set model1Nodes [UML2::ActivityNode info allInstances Model1::*]
foreach elt [list build $*model1Edges $*model1Nodes] {
  $elt activity Model1
}
```

We describe all models in Figure 9 essentially in the same way. The model integration of the short-running message flow models and the long-running business models is done by extending the models with the respective stereotypes and tag values. In the textual syntax this looks as follows:

```
SOAPrimitives::Macroflow create MacroflowModel1 -baseActivity Model1
SOAPrimitives::MacroflowSteps create MacroflowStepsModel2B \
  -baseActivity Model2B -refinedNodes Model1::B
SOAPrimitives::Microflow create Microflow3X \
  -baseActivity Model3X -refinedNodes Model2B::X
SOAPrimitives::MicroflowSteps create Microflow4L \
  -baseActivity Model4L -refinedNodes Model3X::L
```

After these stereotypes have been defined, the OCL constraints of the primitives enforce that those four models can only be composed in a way that is valid according to the Macro-Microflow Refinement primitive. Figure 9 hence shows a model conforming to the constraints.

Please note again that the textual syntax is mainly intended to be used internally in the model validator, as a common syntax for model integration, and for debugging purposes. The developers should mainly work with UML and OCL tools to define the models and constraints. From the validated model we generate code using the code generator, e.g. for BPEL/Web Services in Java. The benefit of this approach is that we can use the same models for generating code for different platforms.

The main contribution of our prototypical tool chain is to validate and demonstrate that a model validation support following our concepts is feasible and can be implemented with moderate effort from scratch. In the following industrial case study we have validated that our approach is applicable as a conceptual foundation – used together with existing tools and technology – in a large-scale project.

7 Case study

In a large telecommunications company our pattern primitives and patterns approach has been used in a business transformation project in the domain of order management. The main goal of this project was the transformation of the management of various kinds of orders depicting a large number of use cases. A technical platform has been required to provide flexibility in changing the business processes, especially as far as the introduction of new products (services) from the telecommunications provider is concerned. Another major goal has been the increased process automation and increased speed of order fulfillment. Thus, a redesign of the overall order management business processes was necessary. In order to achieve these goals a new architectural concept was needed that integrates existing IT infrastructure but which also conceptually supports the idea of organizational agility.

As a result of the demand of an architectural paradigm that supports organizational agility while integrating the existing IT systems and infrastructure and thus saving investments, a process-driven SOA approach has been chosen. The main general architectural pattern was the ENTERPRISE SERVICE BUS [25, 46]. This pattern unifies the access to applications and backends using services and service adapters, by using message-oriented, event-driven communication between these services to enable flexible integration. The integration of the process-driven approach with SOA has been solved by applying the PROCESS-BASED INTEGRATION ARCHITECTURE pattern (see Section 3.2).

The technology used for implementing the service bus has been IBM WebSphere Message Broker [21] with WebSphere MQ [22] as the main messaging platform. Consequently, the message broker has been used to implement the microflow level.

As far as the macroflow level is concerned, two technologies have been used that serve two different purposes. WebSphere MQ Workflow [23] has been used to depict the main business processes for managing all orders. The business processes related to technical activation issues have been implemented with OMS Metasolv [33] (now acquired by Oracle). This product is well established in the telecommunications industry and includes some off-the-shelf features that make it suitable for this specific domain. This mainly covers very technical parts of the fulfillment process, e.g. technically activating a new ISDN/DSL account. To provide flexibility for the business logic concerning the configuration of rules for products and services the Selectica rule engine [36] has been used. Various existing IT systems being necessary for processing the orders have been integrated via the service bus, e.g. an existing customer management system. An architectural overview is given in Figure 15.

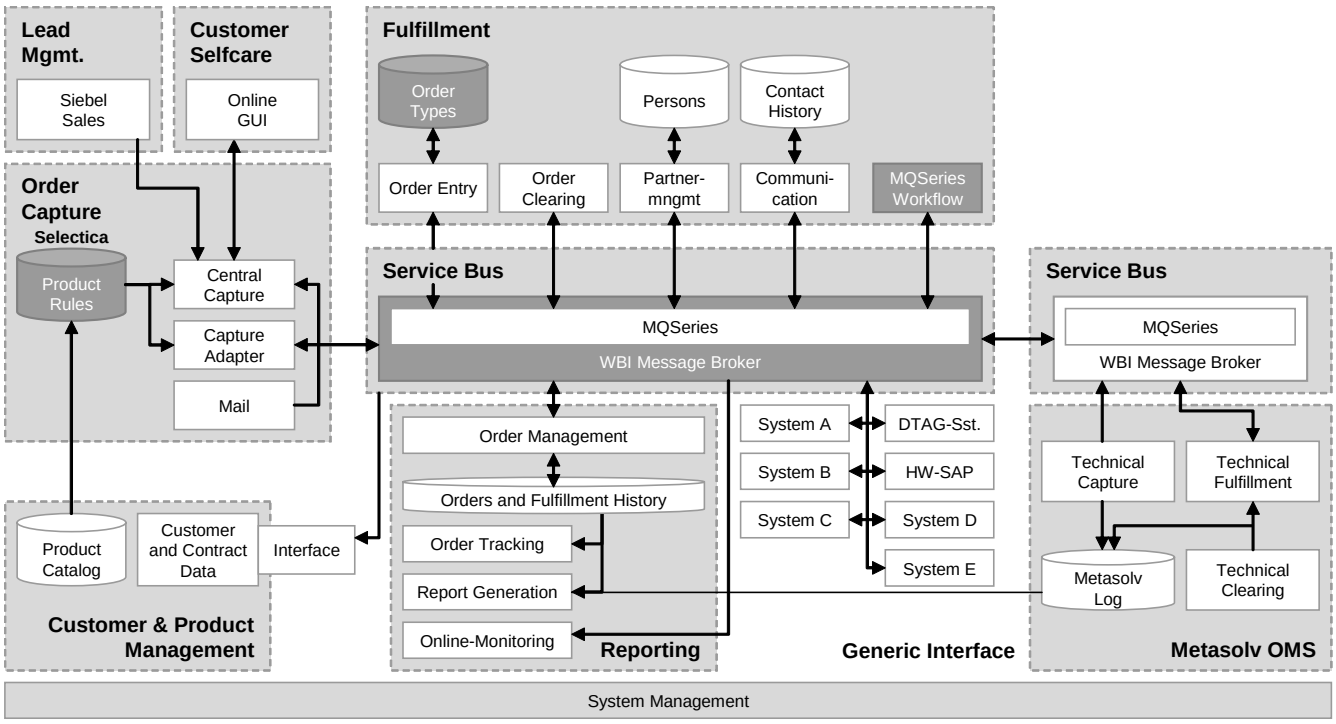

Figure 15. Enterprise Service Bus architecture for a telecommunications provider

At the time when the project commenced, the customer had already modeled business processes with Visio representing the purely business related view without considering the architectural concept. Thus, these processes have not followed the concepts of service-orientation and also did not consider aspects of flexibility and configurability of the process architecture. A gap analysis has pointed out many major issues with these business processes, which resulted in the decision that the processes could not be implemented on this architecture as they fail the major design guideline to provide flexibility. The major issues being detected in this gap analysis can be named as follows:

1. *Inconsistent process hierarchy:* The business processes structures in terms of a deterministic behavior of calling sub-processes have not been modeled appropriately.

2. *Missing structure concerning detailed modeling:* The processes have varied widely in considering business and technical details. These two concerns have not been separated and modeled accurately in encapsulated processes.

3. *Inconsistent interfaces when calling sub-processes:* The business data being passed between processes as well as the generated and captured events from the processes did not match.

4. *Error prone flow logic:* Many processes have been designed as huge constructs, where only a subset of all possible events and cases have been considered.

5. *No synchronization with business object model:* The processes did not consider an underlying business object model, such that it has not been clear what objects have been processed in these processes and whether the structures of the processes match a business object model.

6. *No synchronization issues considered:* Many processes run in parallel and events may be generated from parallel processes that influence the behavior of a running process, e.g. the cancellation of a currently processed order. These events have not been considered in the models.

7. *Redundancy:* Many processes showed redundant structures, which contradicts the concept of encapsulation to reduce effort and increase flexibility.

All these issues pointed out that the business processes did not match the customer's intended business goals. A sound meta-model was required to resolve these issues and to provide a process model that suits the SOA approach and the business goals.

The pattern primitives allowed us to develop detailed process models within a component-oriented process architecture concept. The pattern primitive UML2 extensions have been used to model the macroflows and microflows. Also the microflows in GUIs have been modeled that way. The primitives thus allowed us to precisely specify and integrate the knowledge gained from the patterns in the models following a consistent modeling style. Figure 16 shows the high-level process architecture for order management. The process architecture is represented as a set of process components that stand as independent but interacting units. The Order Management process itself and its

high-level components have been modeled using the Macroflow Model primitive. This high-level model has then been implemented as a generic workflow with WebSphere MQ Workflow [23].

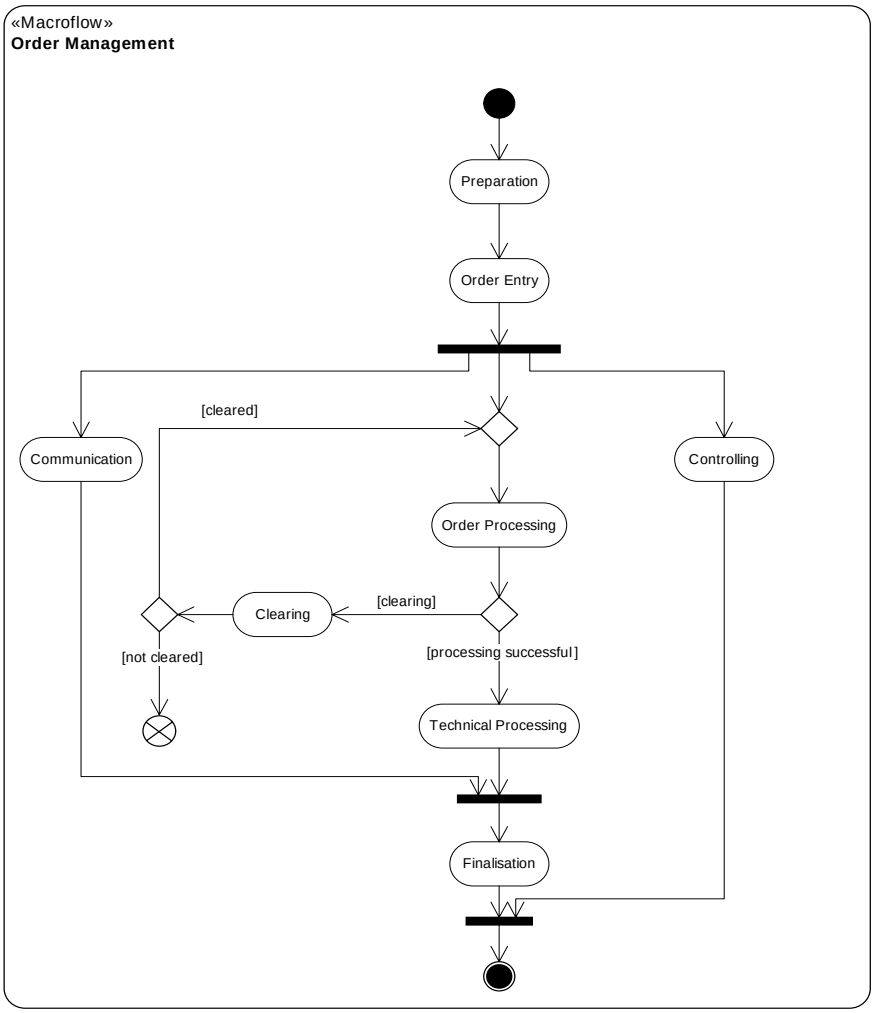

Figure 16. Order Management high-level process architecture

Each process component has then been refined into more fine grained components using the Macroflow Model and Process Flow Steps primitives (i.e. modeled via the Macroflow and MacroflowSteps stereotypes) down to the final processes that represent elementary business activities which then need to be modeled using the Microflow Model primitive. Figure 17 shows the more fine grained models of the Communication, Finalisation, and Order Entry process components.

Complex business services have been modeled using the Microflow Model primitive (i.e. modeled via the Microflow and MicroflowSteps stereotypes). The orchestration of more fine grained services has been designed as UML2 activity diagrams that primarily use the Process Control Data Driven Invocation primitive. The technical flows make use of IT services and combine them to satisfy the requirements of the business services. The following example from the case study shows a business service to validate an order. Different quality attributes of the order are

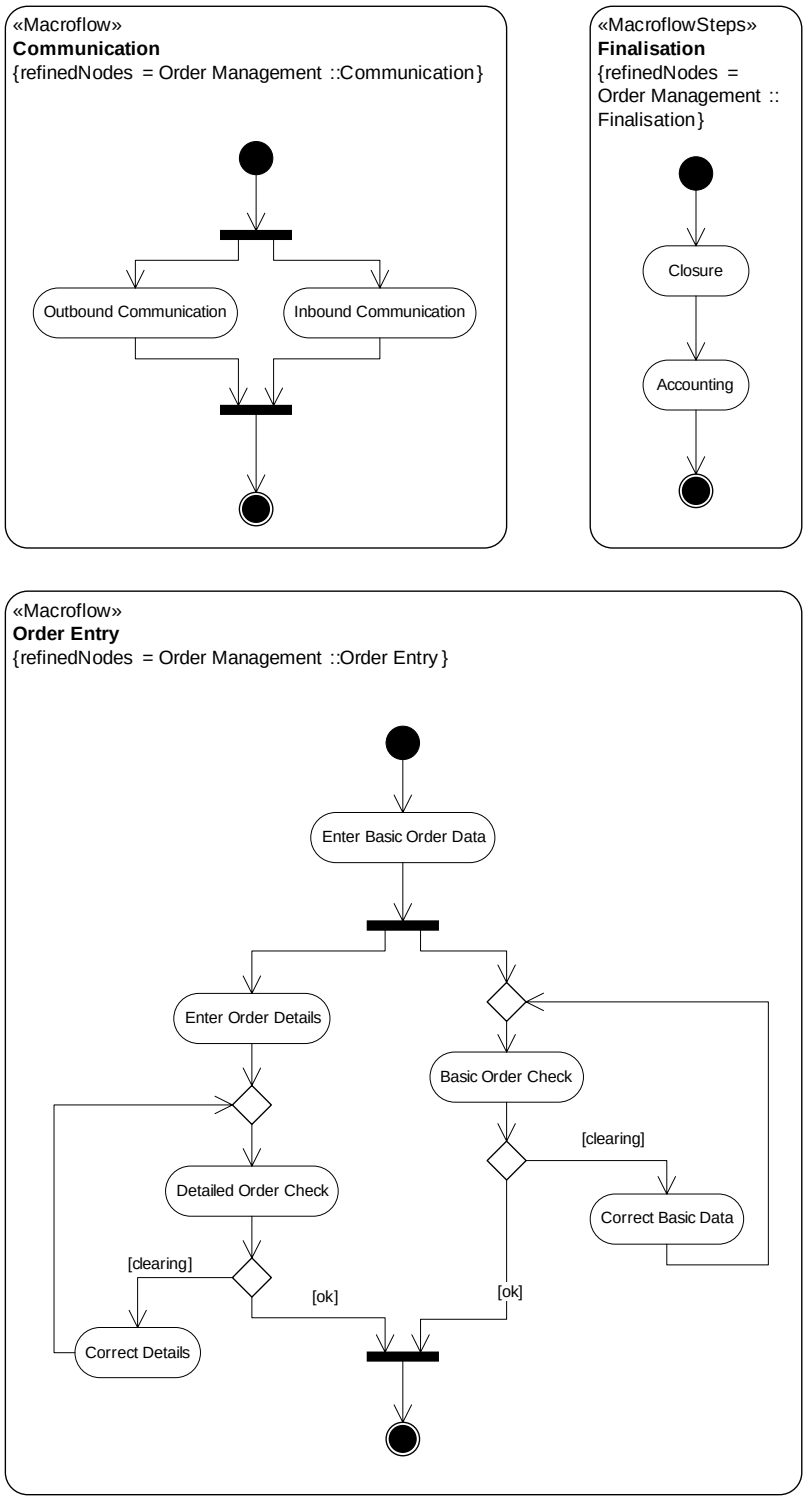

Figure 17. Modelling sub-macroflow components

checked via a set of fine grained services that are executed in a sequence. Figure 18 presents a Basic Order Checking service modeled as a microflow.

At the lowest level of microflow decomposition where actual services of backend applications needed to be invoked, the stereotypes for reading and writing process control data, as well as the stereotypes for different types of invocations have been used to realize the Process Control Data Driven Invocation primitive. This allowed a quite detailed specification at this level. The diagram in Figure 19 shows the detailed model of the Check Customer Financial Status business service.

This business service, which already appeared in an orchestration flow in Figure 18, has thus been specified in detail. The detailed specification uses the ReadServiceDataFromControlData, OneReplyInvocation, and WriteServiceResultToControlData stereotypes. The service consists of an asynchronous request for the financial status of a customer. The actual financial status information is captured in a second service call that operates with the request ID provided by the first call. That means, although the very detailed technical services operate asynchronously, the business service Check Customer Financial Status simulates synchronous behavior by encapsulating the asynchronous request and reply. In this case the request is actually satisfied by an external organization, i.e. the request and reply services are services of an external business partner.

These examples from the case show that the services could be designed during process modeling with the help of the primitives considering existing IT system functionality and thus providing a convergent top-down business process driven (following business goals) and bottom-up IT system driven modeling approach (considering feasibility), according to the BUSINESS-DRIVEN SERVICE pattern (see Section 3.2).

As a result, the primitives significantly helped resolving the mentioned problems with the business process models by introducing clear conceptual structures that address these issues at the core. This way the mentioned problems could be avoided introducing an appropriate modeling style represented by the primitives.

Prior to starting process modeling activities, a business object model underlying the business processes has been designed to represent the structure of orders. As a result, the redesigned business processes did not just relate to the mentioned process architecture concept but have also been based on a specified business object model. Following that approach it could clearly be modeled which objects are subject of activities in processes and which attributes need to be passed to services, as illustrated in Figure 19. A few iterations have been necessary to balance the requirements from the services with the business objects model, such that all parameters demanded by the services were available in the business objects.

8 Related work and evaluation

In Section 2, we have identified five major problems to be addressed by our approach. Before we compare our approach to related work, let us briefly summarize how we have solved each of these problems:

1. We have addressed the problem that there is no technology-neutral modeling approach for process-driven SOAs by developing and validating a novel approach to model process-driven SOAs following proven practices –

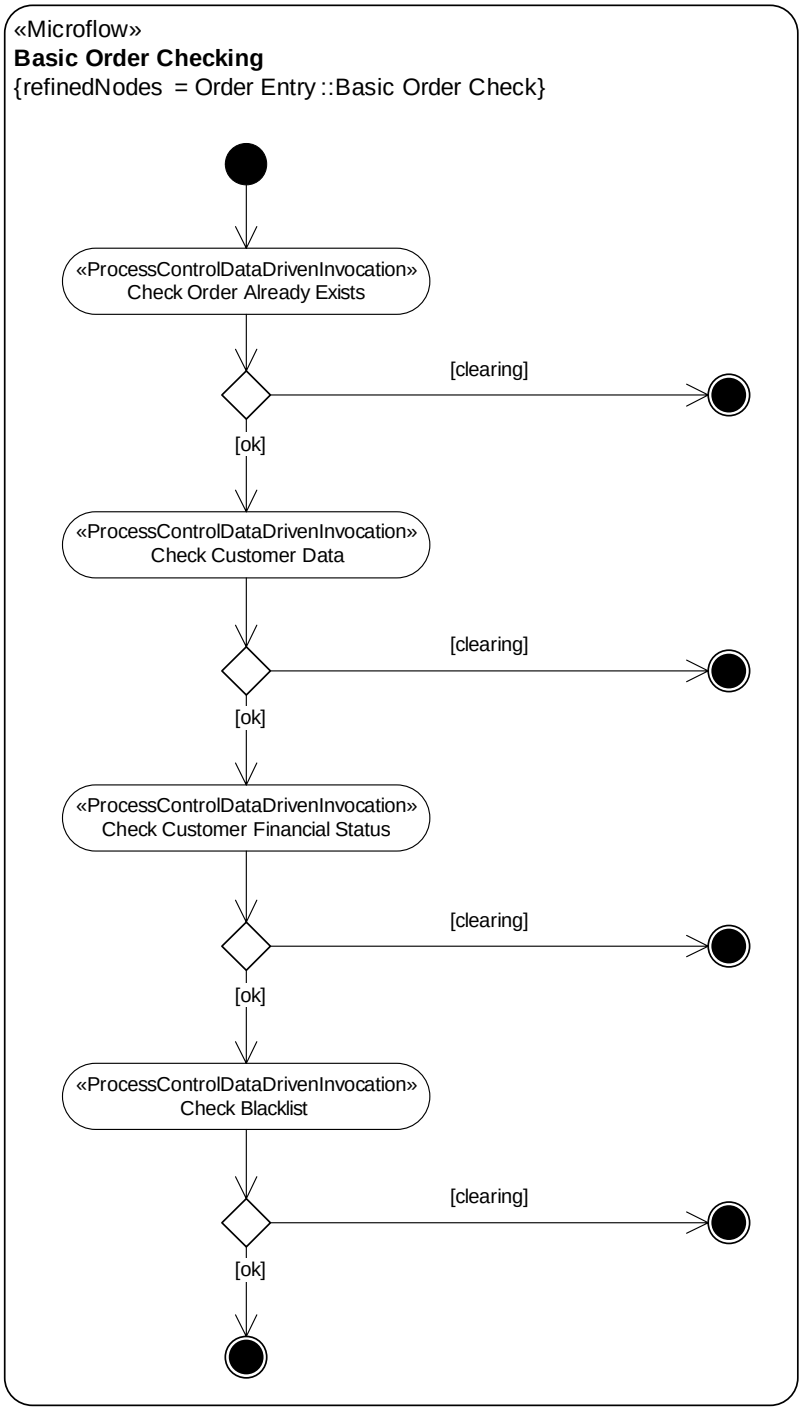

Figure 18. Modelling microflows with business service orchestration

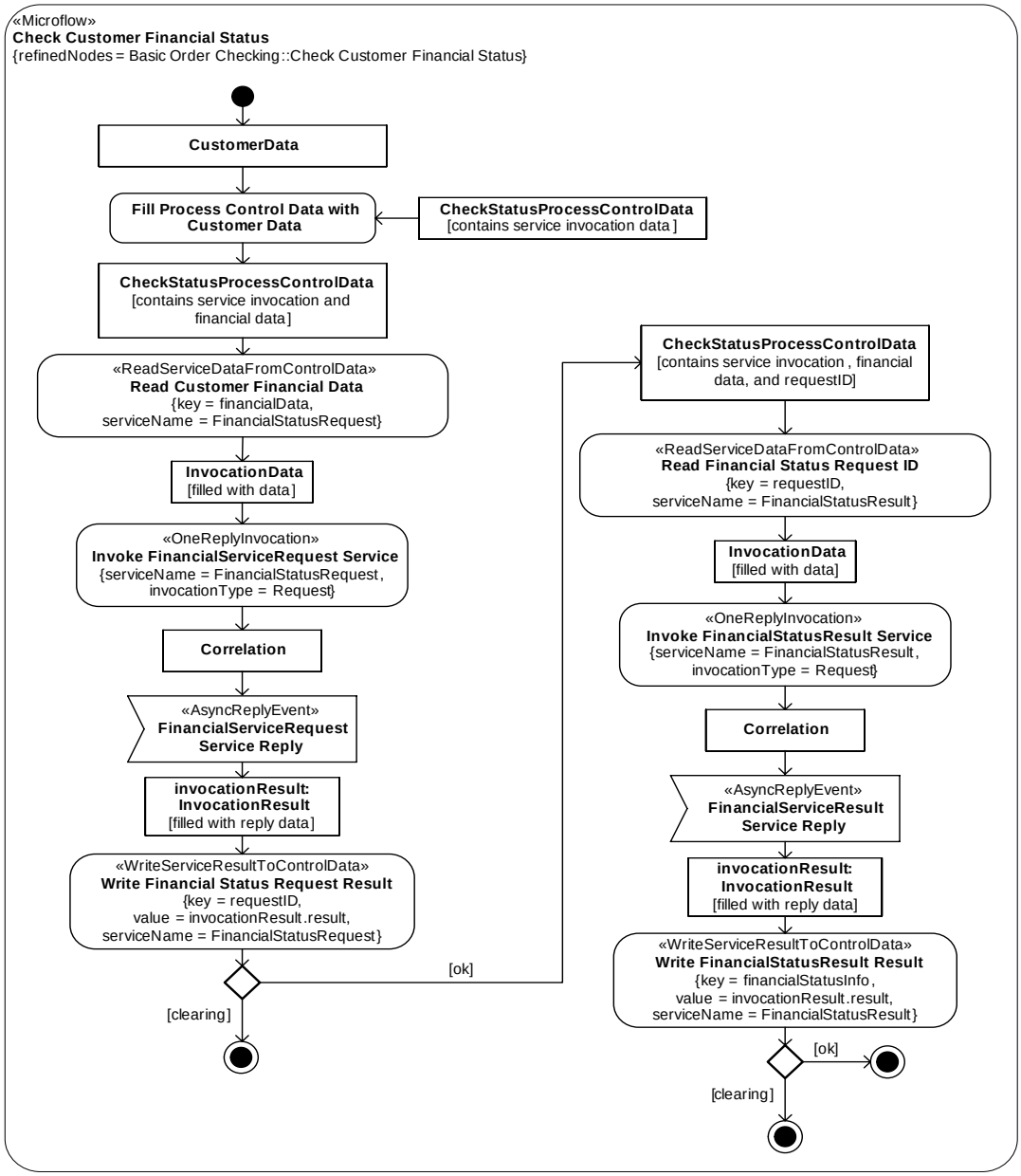

Figure 19. Modelling low level microflows with detailed data input and output specifications

described by software patterns.

2. We have addressed the problem that these patterns are only described informally by introducing an intermediary, precisely specified concept, called pattern primitives, which can be used to model process-driven SOAs according to the proven practices.

3. We have addressed the problem that process-driven SOA models are hard to understand and be kept consistent by introducing one central (precisely specified) flow abstraction model that interconnects the various (precisely specified) models and is based on the pattern primitives concept.

4. We have addressed the problem that design decisions in SOA models are hard to trace and can get violated during later evolution by modeling pattern-based design decisions explicitly following the pattern primitives concept and introducing precisely specified constraints in the models so that the patterns' inherent properties cannot accidentally get violated.

5. We have addressed the problem that model-driven development of process-driven SOAs is not yet well supported by developing such a modeling approach and a tool suite that validates the capabilities of the approach for model-driven development.

To the best of our knowledge, no other scientific or practical approach solves the research problems addressed by this paper in their entirety. In the remainder of this section, we will compare our approach to the relevant related work, on which it is based.

There are a number of related approaches regarding the documentation of SOA best practices. For instance, a number of reference architectures and blueprints have been proposed [39, 6, 40]. Other authors provide specific surveys of composition methods in the area of Web services, such as methods for automated Web service composition [34], or technologies to perform service composition and composition strategies [11]. All these approaches focus, however, on specific technologies or composition techniques. Hence, in first place, they explain implementation techniques or generic models. They do not – like our approach – focus on a detailed modeling concept that is universally applicable.

Zimmermann et al. present a generic modeling approach for SOA projects [47]. Like our approach, the approach is based on project experiences and distills proven practices from practical cases. The approach also integrates multiple kinds of models for a SOA: object-oriented analysis and design, enterprise architecture, and business processes. Even though there are many similarities to our approach, there is the difference that the authors use rather informal models to illustrate their approach, and do not provide a concept for explaining the conceptual building blocks of the architecture (like the patterns in our approach).

Erl presents a service analysis approach [13], specifically focusing on pragmatic advice for strategic decisions about integration issues. Erl covers both technical and design issues, as well as strategic planning. Akin to the patterns in our work, many best practices are introduced, but in contrast to our patterns, Erl's best practices focus on specific

technologies (especially XML and Web services technologies) and provide no concept for precise specification of the best practices, as offered by our primitives.

Jones presents another service analysis approach, which postulates that services should be identified independently from processes, and then the two should be linked [24]. Our pattern language, in contrast, rather advocates an incremental approach that is both a bottom-up and top-down analysis approach (see especially the BUSINESS-DRIVEN SERVICE pattern in [19]). That is, service identification can be driven by process design and vice versa. For the main contribution of this paper, the pattern primitives for process-driven SOA, it is not relevant which service analysis approach has been chosen: in any case the primitives can be used to model the link between processes and services precisely.

Some other approaches define particular aspects of service or business process composition using formal specifications, such as activity-based finite automata [17] or interval temporal logic [37]. These approaches in first place aim to support verifiability, and hence can only model specific aspects of service composition. Desai et al. [9] propose to abstract business processes using interaction protocol components which represent an abstract, modular, publishable specification of an interaction among different partner roles in a business process.

Some approaches use the Semantic Web to model the integration of (Web) services and processes. OWL-S [8] includes a process model for Web services and it uses semantic annotations to enable dynamic composition. Cardoso and Sheth [5] use Semantic Web ontologies to facilitate the interoperability of heterogeneous Web services in the context of workflows.

There are many modeling approaches for business processes. Two out of many examples are Event-Driven Process Chains (EPC) [26] and the BPMN [30]. Both approaches are related to our approach because they focus on one (of the many) modeling aspects of process-driven SOAs, business process modeling. Our approach has in common with these approaches that we use the flow abstraction as the central modeling abstraction. Unlike the BPMN, our approach is based on a precisely specified meta-model. Among others, Kindler has proposed formal semantics for EPCs [27]. In contrast to modeling approaches for business processes, our approach distinguishes macroflows and microflows, and is extensible with other concerns, such as models covering aspects of software design and software architecture.

The workflow patterns [1] describe concepts of workflow languages. Patterns at a similar abstraction level also have been defined for service interactions [2]. These patterns are conceptually closer to our notion of pattern primitives than to the pattern concept as it is used in the pattern community. That is, the workflow and service interactions patterns are precisely specified constructs (e.g., specified in the Petri-net-based language YAWL). The general approach to precisely specify pattern primitives using (colored) Petri nets is also applicable to our approach, e.g., if validation or verification is the goal. We have used the UML and OCL instead because our goals are a general modeling support, and to integrate other models of a SOA, such as component diagrams.

There are a number of UML profiles for various SOA aspects. Wada et al. [42] propose an UML profile to model non-functional aspects of SOAs and present a tool for generating skeleton code from these models. Heckel

et al. [18] propose a UML profile for dynamic service discovery in a SOA by providing stereotypes that specify the relationships among service implementations, service interfaces, and requirements. Gardner et al. [16] define a UML profile to specify service orchestration with the goal to map the specification to BPEL code. Even though these approaches focus on different application areas of a SOA, they share similar characteristics: In contrast to our approach, the modeling constructs in these approaches are not systematically derived from proven practices. Hence, the approaches are very specific for the application area they focus on.

There are also a number of related approaches for the formalization or precise specification of patterns [12, 29, 38, 28]. These approaches mainly describe simple single patterns from [15] in a precise manner. But there are a number of issues with these approaches: First, these approaches in first place do only specify a specific implementation variant of these patterns, not all possible variants. That is, they are too limited in the abstractions they propose to grasp the rich concepts found in patterns, and do not do not deal with the inherent variability found in pattern descriptions. Secondly, they do not provide a concept for dealing with the central concept of pattern languages which explain the relationships of different pattern-based design decisions in terms of sequences. We have resolved these problems using the pattern primitive concept and applied our primitives to a pattern language that is (much) more complex than single patterns from [15].

Table 2 summarizes the evaluation of our work in comparison to the related work.

9 Conclusion

We have presented a pattern language that represents proven practices in the area of process-oriented integration of services. A central, conceptual problem of this pattern language is that there is no modeling support for finding and representing the patterns in process models. Hence, when the patterns are applied, as the software designs evolve, the design knowledge and rationale might get lost or the patterns' constraints might get violated.

To remedy this problem, we have proposed a modeling approach for precisely specifying process-driven SOAs based on the concept of pattern primitives. The primitives are represented in the various flow models of a process-driven SOA. We have elicited a catalog of 13 primitives, and precisely specified them using an UML2 profile for activity diagrams and OCL. The approach is very general and can easily be used with other process modeling approaches, if precise specification of constraints and meta-model extensions are possible. We have also mapped the pattern primitives to the patterns in the pattern language for process-oriented integration of services.

We have validated our approach by developing a model-driven tool chain to support the generation of models in other languages (such as BPEL or source code) and the validation of process-driven SOA models. We have also applied our approach in case studies for further validation (an industrial case study is discussed in Section 7).

As future work, we plan to develop further tool support and integrate more model types. We want to extend UML tools with visual stereotypes (or meta-model extensions) which are more visually appealing than textual stereotypes. Also, we want to develop more plug-ins for code generation.

	Modeling constructs based on proven practices	**Formalized models**	**Meta-model validation**	**Constraint validation**	**Model-based verification**	**Extensibility model for model types**
Reference architectures & blueprints [39, 6, 40]	yes	no	no	no	no	no
Service analysis approaches [47, 13, 24]	yes	no	no	no	no	no
Formal specification approaches [17, 37]	no	yes	no	no	yes	no
Interaction protocols [9]	no	yes	no	no	yes	no
Semantic Web Services [8, 5]	no	yes	partially	no	no	no
EPC [26, 27]	no	yes	no	no	yes	no
BPMN [30]	no	no	no	no	no	no
Workflow/service interaction patterns + YAWL [1, 2]	yes	yes	no	no	yes	no
UML profiles for SOA [42, 18, 16]	no	partially	partially	partially	no	no
Pattern primitives for process-driven SOA	yes	yes	yes	yes	no	yes

Table 2. Evaluation of the approach

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